

***Q4 What's your overall evaluation of the promise made by the Internet Corporation for Assigned Names and Numbers (ICANN) regarding the interests of worldwide internet users? Can you provide examples of the Internet Corporation for Assigned Names and Numbers (ICANN) violating the interests of worldwide internet users? If you can give an example, please provide detailed information on what happened and explain the reasons why you believe the behavior of the Internet Corporation for Assigned Names and Numbers (ICANN) violated the interests of worldwide internet users.***

The promise made by the Internet Corporation for Assigned Names and Numbers (ICANN) regarding the interests of worldwide internet users is highly welcome, although in practice, the protection of the interests of worldwide internet users by ICANN can be further improved. More and more people around the world use and appreciate the internet accompanying its rapid development, nonetheless the policies of ICANN are still largely based on the interests of users in the US and other English speaking countries without fully considering and respecting the interests of non-English speaking countries and users. Take China as an example. China has become the country with the largest number of internet users in the world, and the user base keeps growing rapidly. However, the ICANN lacks effective communications with Chinese government and the Chinese speaking online communities in its policy making and execution processes, nor does it solicit and adopt their comments and suggestions. For example, the setup and application of IDN gTLD is supposedly a measure that facilitates internet access for non-English speaking users, but its complicated application procedure with many unnecessary steps and processes directly causes increase of the cost of internet operation, thus indirectly impacts the interest of non-English speaking countries and users.

***Q6 What's your evaluation of the effectiveness of the Governmental Advisory Committee (GAC) and its interaction with the board of directors? What's your view on the role of the Governmental Advisory Committee (GAC) in the overall process of the Internet Corporation for Assigned Names and Numbers (ICANN)?***

- ***What's your evaluation of the effectiveness of the Governmental Advisory Committee (GAC) and its interaction with the board of directors?***

The interaction between GAC and the board of directors is a very constructive decision in that it enables effective expression of the interests of various parties involved in the internet and various user groups. Nonetheless the size of user base in each country should be taken into account to provide maximum protection to the most number of internet users.

***Q8 What's your evaluation of the Internet Corporation for Assigned Names and Numbers (ICANN)'s process of collecting public opinions? What's your evaluation of the Internet Corporation for Assigned Names and Numbers (ICANN)'s methods of collecting opinions of the English speaking and non-English speaking communities? Can you provide examples of the Internet Corporation for Assigned Names and Numbers (ICANN) failed to collect opinions of the English speaking or non-English speaking users? If you can provide examples, please give detailed information on what happened***

***and explain the reasons why you believe the Internet Corporation for Assigned Names and Numbers (ICANN) failed to fully collect public opinions.***

We appreciate the efforts made by ICANN over the years to collect and respect the opinions of non-English speaking communities. However, ICANN's process of receiving public opinions and methods of receiving inputs from non-English speaking communities can be further improved. Take China as an example, because of the language barrier, only a tiny portion of the millions of Chinese internet users are able to know and participate in the ICANN affairs. Even among the internet professionals, only a small number of people with good English skills are actively following the ICANN affairs. It can be said that the enthusiasm and constructive suggestions of most internet users are not exposed, so we believe the actions of ICANN have failed to fully receive the inputs of the general public.

We very much understand the difficulties met by ICANN, so we suggest inspiring the enthusiasm of the internet organizations in non-English speaking countries. The actual measures can be, for example, establishing certain awards by ICANN to encourage relevant organizations and individuals to serve as the bridge so that a positive feedback loop can be established over time.

***Q10 What's your evaluation of the degree of acceptance, support and advocacy by the general public and internet communities of the decisions made by the Internet Corporation for Assigned Names and Numbers (ICANN)? Can you provide examples of the decisions made by the Internet Corporation for Assigned Names and Numbers (ICANN) not being accepted, supported or advocated by the general public and internet communities? If you can give an example, please provide detailed information on what happened and explain the reasons why you believe the decisions of the Internet Corporation for Assigned Names and Numbers (ICANN) are not fully accepted and supported by the general public and internet communities.***

As what is mentioned in Q8, the language barrier directly causes the non-English speaking general public and internet communities not having high enthusiasm and capability in participating and following the decision-making of ICANN. In this situation, the true degree of acceptance, support and advocacy by the general public and internet communities of the decisions made by the Internet Corporation for Assigned Names and Numbers (ICANN) can't be accurately measured.