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| InterNIC (1453 bytes) | redbar.gif |  |

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|  | [Home](http://www.internic.net/index.html)              [Registrars](http://www.internic.net/regist.html)              [FAQ](http://www.internic.net/faqs/index.html)              [Whois](http://www.internic.net/whois.html) |  |

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| smallbar.gif | http://reports.internic.net/images/dot.gif |

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| ***InterNIC* Complainant Form**  Thank you for visiting ICANN's Help Desk.  By completing this form, Internet users can initiate help from ICANN's Support Services in filing a grievance concerning a nonresponsive registrar or about enforcement of an alleged violation of the terms listed in the Registrar Accreditation Agreement (RAA). Before filing a formal grievance, please visit the Helpful Hints page at <http://www.internic.net/> for information regarding Internet domain name registration services.  Some domain name related issues can be resolved without ICANN's assistance. Examples are problems with obtaining your username and password or redirection of your name servers. We encourage you to try to resolve these issues informally with your registrar before filing a grievance with ICANN.  To initiate help, in the form below please select the specific issue you wish addressed. Check one issue per request and be as specific as possible about your concern. To assist us in directing complaints to the appropriate parties, please complete the form for each separate complaint.  ICANN itself does not resolve individual customer complaints. Instead, we refer your complaints to your registrar or other appropriate party, and follow up with them to make sure they are working with you to resolve your issues.  Top of Form     |  |  | | --- | --- | | **Complainant Form** | | | Your name: |  | | Your organization (if any): |  | | Your email address: |  | | Your phone number (optional): |  | | Specific domain name: |  | | Please select your issue: | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | |  | Spam/Abuse | |  | UDRP -  Trademark Infringement Cybersquatting Abusive Registration | |  | New gTLDs | |  | Transfer of Ownership | |  | Financial Transactions | |  | User Name and Password | |  | Domain Renewal | |  | Regional Internet Registry/PEN | |  | ccTLD | |  | Control Panel | | |  |  | | --- | --- | |  | Domain Name Dispute -  Obtain Rights to a Registered Domain Domain Deleted and Registered | |  | Update Contact Info | |  | Reseller/Web Hosting Provider | |  | Whois -  Inaccurate Whois Hidden Whois | |  | Redemption Grace Period | |  | Registrar Customer Service | |  | Website Content | |  | Transfer Problems -  Auth Codes Locked Domain Fraudulent Transfer Registrar Denied Transfer | | | | | A brief summary of your problem or complaint (please provide relevant dates, the steps you have taken to correct the problem, and the current status of the domain name). Please submit one issue per complaint: | | |  | | | Please enter the characters in the image below:  http://reports.internic.net/Captcha/221ba7f36e5133753b17aad981a14217.png | |   Bottom of Form |