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Draft Initial Report of the GNSO Fast Flux Hosting Working Group

STATUS OF THIS DOCUMENT

This is the Initial Report of the Working Group on fast flux hosting, for submission to the GNSO Council on [TBC]. A Final Report will be prepared following public comment.

SUMMARY

This report is submitted to the GNSO Council and posted for public comment as a required step in this GNSO Policy Development Process on Fast Flux Hosting.

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43 **1 Executive summary**

44

45 **TBD...**

46

47 **2 Report Process and Next Steps**

48 This Initial Report on fast flux is prepared as required by the GNSO Policy Development
49 Process as stated in the ICANN Bylaws, Annex A (see
50 <http://www.icann.org/general/bylaws.htm#AnnexA>). The Initial Report will be posted for
51 public comment for 20 days. The comments received will be analyzed and used for
52 redrafting of the Initial Report into a Final Report to be considered by the GNSO Council for
53 further action.

54

55

56

57 **3 Background**

58 **3.1 Process background**

59

60 **3.1.1 Security and Stability Advisory Committee**

61

62 The ICANN Security and Stability Advisory Committee (SSAC) completed a study of the way
63 in which the DNS can be manipulated by Internet cyber-criminals to evade detection and
64 termination of their illegal activities. The results of the study were published in January 2008
65 in the SSAC Advisory on Fast Flux Hosting and DNS (SAC 025)¹, which describes the
66 techniques that are collectively referred to as “fast flux hosting,” explains how these
67 techniques enable cybercriminals to extend the maliciously useful lifetime of compromised
68 hosts employed in illegal activities, and “encourages ICANN, registries, and registrars...to
69 establish best practices to mitigate fast flux hosting, and to consider whether such practices
70 should be addressed in future [accreditation] agreements.”²

71

72 During its teleconference meeting on 6 March 2008,³ the GNSO Council entertained the
73 following motion, which carried:

74 “ICANN Staff shall prepare an Issues Report with respect to ‘fast flux’ DNS changes, for
75 deliberation by the GNSO Council. Specifically the Staff shall consider the SAC Advisory
76 [SAC 025], and shall outline potential next steps for GNSO policy development designed to
77 mitigate the current ability for criminals to exploit the DNS via ‘fast flux’ IP or nameserver
78 changes.”

79

80 **3.1.2 GNSO Issues Report on Fast Flux Hosting**

¹ <http://www.icann.org/committees/security/sac025.pdf>

² Although the report (SAC 025) refers only to “agreements,” the SSAC presentation on Fast Flux Hosting at the February 2008 ICANN meeting in Delhi (<http://delhi.icann.org/files/presentation-rasmussen-fast-flux-13feb08.pdf>) made it clear that the intended reference is to “accreditation agreements.”

81 In response to the request of the GNSO Council, ICANN Staff considered the SSAC
82 Advisory (SAC 025), and consulted other appropriate and relevant sources of information on
83 the topic of fast flux hosting. Its findings were published in the issues report on 31 March
84 2008. Based on these findings ICANN Staff recommended that “the GNSO sponsor further
85 fact-finding and research concerning guidelines for industry best practices before
86 considering whether or not to initiate a formal policy development process”. It furthermore
87 noted that “the completion of concrete fact-finding and research will be critical in informing
88 the community’s deliberations”.

89

90 **3.1.3 Council Resolution & WG Charter**

91

92 At its 8 May 2008 meeting, the GNSO Council initiated a formal policy development process
93 (PDP) and called for creation of a working group on fast flux. Subsequently, at its 29 May
94 2008 meeting, the GNSO Council approved a working group charter to consider the
95 following questions:

96

- 97 • Who benefits from fast flux, and who is harmed?
- 98 • Who would benefit from cessation of the practice and who would be harmed?
- 99 • Are registry operators involved, or could they be, in fast flux hosting activities? If so,
100 how?
- 101 • Are registrars involved in fast flux hosting activities? If so, how?
- 102 • How are registrants affected by fast flux hosting?
- 103 • How are Internet users affected by fast flux hosting?
- 104 • What technical (e.g. changes to the way in which DNS updates operate) and policy (e.g.
105 changes to registry/registrar agreements or rules governing permissible registrant
106 behavior) measures could be implemented by registries and registrars to mitigate the
107 negative effects of fast flux?
- 108 • What would be the impact (positive or negative) of establishing limitations, guidelines, or
109 restrictions on registrants, registrars and/or registries with respect to practices that
110 enable or facilitate fast flux hosting?

- 111 • What would be the impact of these limitations, guidelines, or restrictions to product and
112 service innovation?
113 • What are some of the best practices available with regard to protection from fast flux?
114

115 The group was also tasked to obtain expert opinion, as appropriate, on which areas of fast
116 flux are in scope and out of scope for GNSO policy making.
117

118 **3.2 Issue Background**

119

120 *N.B. Please note that the following content is taken from the GNSO Issues Report on*
121 *Fast Flux Hosting – 31 March 2008 and does not reflect the opinion of the Working*
122 *Group on the issue. Indeed, one of the major conclusions of this working group is*
123 *the need to further study and refine the definition of “fast flux” before undertaking*
124 *further steps. Please look to the body of this report for further discussion.*
125

126 “Fast flux” refers to rapid and repeated changes to A and/or NS resource records in a DNS
127 zone, which have the effect of rapidly changing the location (IP address) to which the
128 domain name of an Internet host (A) or name server (NS) resolves. Although some
129 legitimate uses for this technique are known (see below), it has within the past year become
130 a favorite tool of phishers and other cybercriminals who use it to evade detection by anti-
131 crime investigators.
132

133 **How fast flux works**

134

135 *N.B. Please note that the following content is based on, and in some cases taken*
136 *verbatim from, the description at <http://www.honeynet.org/papers/ff/fast-flux.html> and*
137 *does not reflect the opinion of the Working Group on the issue. Again the working*
138 *group wishes to emphasize the need to further study and refine the operational*
139 *definition of “fast flux” before undertaking further steps. Please look to the body of*
140 *this report for further discussion.*
141

142 The goal of fast-flux is for a fully qualified domain name (such as www.example.com) to
143 have multiple IP addresses (sometimes hundreds or even thousands) assigned to it. These
144 IP addresses are changed in and out of zone file A (host address) and/or NS (name server)
145 records, sometimes using round-robin IP addresses and/or short time-to-live (TTL). Web site
146 host names may be associated with a new set of IP addresses which can change rapidly. A
147 browser connecting to the same web site repeatedly over a short period of time could
148 actually be connecting to a different infected computer each time. In addition, the attackers
149 ensure that the compromised systems they are using to host their scams have the best
150 possible bandwidth and service availability. They often use a load-distribution scheme which
151 takes into account node health-check results, so that unresponsive nodes are taken out of
152 the pool and content availability is always maintained.

153

154 Proxy redirection adds a second layer of obfuscation to fast flux. When someone hosting
155 malicious content (a phishing site, for example) uses a fast-flux network, the hosts that are
156 “fluxed” (by rapidly changing the configuration of the malicious host network) are typically
157 proxies that redirect queries to the site that contains the attacker’s actual content. That’s
158 simpler for the attacker, because instead of having to copy his malicious content to many
159 different bots, he can put it on one host, and deploy a botnet of redirecting proxies that all
160 point to that host. The fluxing then takes place among the redirectors. Redirection disrupts
161 attempts to track down and mitigate fast-flux service network nodes. The domain names and
162 URLs for advertised content no longer resolve to the IP address of a specific server, but
163 instead fluctuate amongst many front-end redirectors or proxies, which then in turn forward
164 content to another group of backend servers. While this technique has been used for some
165 time in the world of legitimate web server operations, for the purpose of maintaining high
166 availability and spreading load, in this case it is evidence of the technological evolution of
167 criminal computer networks.

168

169 Fast-flux “motherships” are the controlling element behind fast-flux service networks, and
170 are similar to the command and control (C&C) systems found in conventional botnets.
171 However, compared to typical botnet servers, fast-flux motherships have many more
172 features. It is the upstream fast-flux mothership node, which is hidden by the front end fast-
173 flux proxy network nodes, that actually delivers content back to the victim client who

174 requests it. Certain fast flux command and control systems employ peer to peer (P2P)
175 applications and so operate successfully for extended periods of time in the wild. These
176 nodes are often observed hosting both DNS and HTTP services, with web server virtual
177 hosting configurations able to manage the content availability for thousands of domains
178 simultaneously on a single host.

179

180 Fast-flux is a technique that is used to enhance the longevity and robustness of networks
181 which support many malicious practices, including online pharmacy shops, money mule
182 recruitment sites, phishing web sites, extreme/illegal adult content, malicious browser exploit
183 web sites, and the distribution of malware downloads. Beyond DNS and HTTP, other
184 services such as SMTP, POP, and IMAP can be delivered via fast-flux service networks.
185 Because fast-flux techniques utilize TCP and UDP redirects, any directional service protocol
186 with a single target port would likely encounter few problems being served via a fast-flux
187 service network—so it's not just web sites; it could also be fraudulent email sites.

188

189 **Legitimate uses of fast flux**

190

191 The working group conducted preliminary research which developed anecdotal evidence
192 that some high-capacity load-balancing systems may rely on short time-to-live values in the
193 DNS records that resolve their principal domain names (e.g., www.google.com) to IP
194 addresses in order to propagate changes quickly. A high-traffic site might use this
195 technique—which satisfies some narrow definitions of “fast flux”—to adapt its home page
196 addresses to internal and external network conditions, such as server load, outages, user
197 location, and resource reconfiguration. The ability to reconfigure quickly is considered by
198 these service providers to be important enough to offset the additional query latency
199 introduced by more-frequent DNS lookups. More research is needed to better understand
200 legitimate uses and their prevalence, once a more robust definition of “fast flux” has been
201 developed.

202

203 The working group also explored the use of fast flux by service providers wishing to deal
204 with situations in which a government or other actor is deliberately preventing access to their

205 services from within a country or region, or is engaged in broader censorship. This was
206 described anecdotally as a possible “legitimate use”.

207

208 **Why fast flux is a problem**

209

210 Phishing, pharming, and other malicious (and frequently illegal) activities represent a well-
211 known threat to the safety and security of Internet users. Those engaged in these activities
212 can frustrate the efforts of investigators to locate and shut down their operations by using
213 fast flux service networks to rapidly and continuously change the topology of the network on
214 which their content is hosted, staying “one step ahead” of their law-enforcement pursuers.

215

216 Fast-flux service networks create robust, obfuscating service delivery infrastructures that
217 make it difficult for system administrators and law enforcement agents to shut down active
218 scams and identify the criminals operating them.

219

220 4 Approach taken by the Working Group

221 The Fast Flux Working Group started its deliberations on 26 June 2008 with an informal
 222 meeting during the ICANN Paris meeting where it was decided to continue the work
 223 primarily through weekly conference calls, which started on 11 July 2008. The group
 224 decided to start working on answering the charter questions in parallel to the preparation of
 225 constituency statements on this topic. In order to facilitate the feedback from the
 226 constituencies, a template was developed for responses (see Annex I). The initial idea was
 227 to have a first round of informal constituency statements, followed by a final round of
 228 constituency statements following the first draft of the initial report.

229

230 In addition to the weekly conference calls, extensive dialogue occurred through the fast flux
 231 mailing list. Over 490 e-mails have been posted to the mailing list as of this writing, not
 232 taking into account messages that were sent between individual Working Group members
 233 on the topic.

234

235 4.1 Members of the Working Group

236

237 The members of the Working Group are:

Name	Constituency/other	Affiliation
Beau Brendler	ALAC	
George Kirikos	CBUC	
Minaxi Gupta	Individual	Indiana University USA
Adam Palmer	Individual	PIR
Avri Doria	Nomcom Appointee, Council Chair	Lule Univ of Tech
Chuck Gomes	RyC, GNSO Council Vice Chair	Verisign
Christian Curtis	NCUC	
Eric Brunner- Williams	RC	CORE
Greg Aaron	RyC	Afilias

Ihab Shraim	RC	Mark Monitor
James Bladel	RC	Godaddy
Joe St. Sauver	Individual	Security Programs Manager, Internet2, University of Oregon
Kalman Feher	RC	MelbourneIT
Liz Williams	CBUC	LSE
Marc Perkel	Individual	Internet business (Ctyme.com)
Margie Milam	RC	Mark Monitor
Mark McFadden	ISP	BT
Mat Larson	RC	Verisign
Mike O'Connor	CBUC	
Mike Rodenbaugh	CBUC	Rodenbaugh Law
Paul Diaz	RC	Networksolutions
Paul Stahura	RC	ENom
Philip Lodico	CBUC	
Randy Vaughn	Individual	Information Systems Hankamer School of Business Baylor University
Rodney Joffe	Neustar	Ry
Rod Rasmussenn	Individual	Internet Identity
Steve Crocker	SSAC	Shinkuro
Steven Vine	RC	Register.com
Tony Holmes	ISP	BT
Wendy Seltzer	ALAC	Brooklyn Law School
Zbynek Loebel	IPC	

238

239 5 Discussion of Charter Questions

240

241 The following is a distillation from e-mail threads and Working Group conference calls. As far
242 as possible, answers to the charter questions have been clustered together in different
243 groupings. Due to the challenges outlined in Chapter 6, the Working Group abandoned the
244 effort to provide answers to charter questions or reach consensus, but focused instead on
245 issues such as the definition of fast flux, reviewing different fast flux data sources and
246 describing options for next steps.

247

248 **Fast flux definition**

249

250 *Note: Although it is not one of the explicitly stated “charter questions,” the question*
251 *“what is fast flux?” was determined to by the working group to be a crucial*
252 *underpinning of any further discussion. The working group feels that this*
253 *conversation needs to be continued and completed as the first order of business in*
254 *any subsequent effort. The working group developed the following preliminary*
255 *working definition, but did not reach consensus and offers this draft as a way to*
256 *capture progress to date.*

257

258 “A Fast Flux network, for the purposes of this working group:

259

- 260 • Is operated on one or more compromised hosts (i.e., using software that was
261 installed on hosts without notice or consent to the system operator/owner);
- 262 • Is ‘volatile’ in the sense that the active nodes of the network change in order to
263 sustain the network’s lifetime, facilitate the spread of the network software
264 components, and to conduct other attacks; and
- 265 • Uses a variety of techniques to achieve volatility including:
 - 266 – (rapid) modification of IP addresses for malicious content hosts, name servers,
267 and other network components via DNS entries with low TTLs;

- 268 – dispersing network nodes across a wide number of consumer grade autonomous
269 systems;
270 – monitoring member nodes to determine/conclude that a host has been identified
271 and shut down; and
272 – time, or other metric-based, topology changes to network nodes, name server,
273 proxy targets or other components.”
274

275 In order to constrain the working definition of “fast flux” to lie “within the scope of ICANN to
276 address,” the WG also tentatively agreed to limit the definition to the operation of the DNS
277 and its registration system, specifically excluding (a) the accuracy of WHOIS information (an
278 issue which is being considered in a broader ICANN conversation, and is not unique to fast
279 flux) and (b) the question of what constitutes “criminal intent.”
280

281 **Charter questions**

282

283 **5.1 Who benefits from fast flux, and who is harmed?**

284

285 *Note: While there is not consensus on this point, a majority of working group*
286 *members feel that it is important to note that “fast flux,” as defined above, is a*
287 *technique which is beneficial or harmful only to the extent that it is used to conduct*
288 *beneficial or harmful activities. The WG found it impossible to come to consensus*
289 *around the answers to questions of “who uses fast flux ‘legitimately’, who uses it*
290 *‘maliciously,’ and who is harmed by either use?” because of the difficulty associated*
291 *with determining or assigning intent and legality. It also should be noted that the way*
292 *in which fast flux has been defined above, as an attack technique related to*
293 *compromised hosts, would make it inconsistent to speak about ‘benefits’.*
294 *Nevertheless, the WG did identify a number of benefits that are outlined below.*
295

296 **Who benefits from fast flux?**

297

298 The WG identified the following ways in which fast flux techniques either are or plausibly
299 could be used for legitimate purposes, without reaching consensus on whether or not any or

300 all of these uses actually occur, or whether the beneficial uses depend on fast flux
301 techniques or could be pursued using other means of roughly equivalent efficacy and
302 convenience.

303

304 **1. Organizations that operate highly targetable networks**

305

306 Organizations that operate highly targetable networks (e.g., government and military/tactical
307 networks) that must adhere to very stringent availability metrics and use short TTLs to
308 rapidly relocate network resources which may come under attack

309

310 **2. Content distribution networks**

311

312 Content distribution networks such as Akamai, where "add, drop, change" of servers are
313 common activities to complement existing servers with additional capacity, to load balance
314 or location-adjust servers to meet performance metrics (latency, for example, can be
315 reduced by making servers available that are fewer hops from the current most active locus
316 of users and by avoiding lower capacity or higher cost international/intercontinental
317 transmission links).

318

319 **3. Free speech / advocacy groups**

320

321 Organizations that provide channels for free speech, minority advocacies, and activities,
322 revolutionary thinking may use short TTLs and operate fast-flux like networks to avoid
323 detection.

324

325 **Possible minority view**

326

327 Some indicated that there is a lack of evidence to actually support this category (free
328 speech / advocacy) as benefitting from fast flux. Other techniques are used by these
329 groups to avoid discovery, not fast flux, or at least no evidence has been provided to
330 support this. Other working group members point out that operators of networks in

331 this category are understandably reticent, and that information about these networks
332 will always be very difficult to obtain.

333

334 **"Who is harmed by fast flux activities?"**

335

336 The WG noted that harm could arise from both legitimate and malicious uses of fast flux
337 techniques, and WG members found it difficult during their discussions to maintain a clear
338 distinction between harms that arise directly from the techniques themselves (e.g., rapid
339 reconfiguration of network topologies using techniques such as short TTLs and rapid
340 changes to information in A or NS records) and harms that arise from the malicious behavior
341 of “bad actors” who may use fast flux as one of many techniques to avoid detection and
342 termination of their activities (spamming, phishing, etc.) by law enforcement or other anti-
343 crime agencies. This difficulty appears to be responsible for the persistent disagreement
344 within the WG concerning the extent to which “fast flux” is or is not a culpable element of
345 “malicious behavior” (which itself remains a poorly-defined term).

346

347 Although the WG did not reach consensus concerning the separately identifiable culpability
348 of fast flux hosting with respect to the harm caused by malicious behavior, it recognized the
349 way in which fast flux techniques are used to prolong an attack:

350

351 “[A] ‘flux’ domain attack lasts about twice to six times longer than any other kind of
352 phishing site. Here’s a reference to an excellent paper on this by Tyler Moore and
353 Richard Clayton of Cambridge from last year on the topic of phishing site uptimes
354 that breaks this out based on hard data:

355 (<http://www.cl.cam.ac.uk/~mc1/ecrime07.pdf>). So these flux techniques keep a site
356 up at least twice as long, much longer on many occasions.”³

357

358 *Note: The WG did not answer the following charter-questions due to the lack of:*

- 359 • *A robust technical, and process, definition of “fast flux”,*
- 360 • *Reliable techniques to detect fast flux networks while avoiding false positives,*

³ From a message by Rodney Joffe to the WG email list.

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Authors: TBC

- 361 • *Reliable information as to the scope and penetration of fast flux networks,*
362 • *Reliable information as to the financial and non-financial impact of fast flux*
363 *networks*

364

365 **5.2 Who would benefit from cessation of the practice and who would be harmed?**

366

367 **5.3 Are registry operators involved, or could they be, in fast flux hosting**
368 **activities? If so, how?**

369

370 **5.4 Are registrars involved in fast flux hosting activities? If so, how?**

371

372 **5.5 How are registrants affected by fast flux hosting?**

373

374 **5.6 How are Internet users affected by fast flux hosting?**

375

376 **5.7 What technical (e.g. changes to the way in which DNS updates operate) and**
377 **policy (e.g. changes to registry/registrar agreements or rules governing**
378 **permissible registrant behavior) measures could be implemented by registries**
379 **and registrars to mitigate the negative effects of fast flux?**

380

381 *Note: Although the members of the WG did not reach consensus on the existence or*
382 *character of “the negative effects of fast flux,” and therefore did not agree on the*
383 *nature of “the problem,” they presented and discussed a number of potential*
384 *technical and policy approaches to dealing with it. This section summarizes the ideas*
385 *(“solutions”) that were discussed by the WG. The WG wishes to emphasize that until*
386 *“fast flux” is better defined and researched, there are insufficient underpinnings to*
387 *recommend any of these – they are presented here as a draft, to record incremental*
388 *progress.*

389

390 The solutions fall into two categories based on the type of involvement expected of ICANN
391 and its contracted or accredited parties (gTLD registries and registrars): those that would
392 require only the availability of additional or more accurate information, which could be used

393 (or not used) by other parties engaged in anti-fraud and related activities as they saw fit; and
394 those that would require or at least benefit from some degree of active participation by
395 ICANN and/or registries and registrars to identify and deter fraudulent or other “malicious”
396 behavior.

397

398 **Information sharing**

399

400 Solutions in this category focus on enhancing the ability of non-ICANN-affiliated parties to
401 deal with fraud and other abusive or malicious behavior without recruiting ICANN or its
402 affiliated registries and registrars as active agents of fraud detection or prevention. WG
403 members advocating or supporting this approach noted that it would not require ICANN or
404 its affiliates to decide what types of behavior are “abusive” or “malicious,” and therefore
405 would obviate the debate within the WG (and in the community at large) about how ICANN
406 should define that dimension of “the fast flux problem.”

407 The information sharing proposals discussed by the WG included the following ideas⁴:

- 408 • Make additional non-private information about registered domains available through
409 DNS-based (not WHOIS⁵) queries (e.g., by defining new uses for TXT resource records),
410 perhaps including the age of the domain, the number of name server changes made
411 during a recent defined time interval, and the like.
- 412 • Publish summaries of unique complaint volumes by registrar, by TLD, and by name
413 server. Also provide a report by privacy protection service associated with complained-of
414 domains.
- 415 • Encourage ISPs to instrument their own networks, so they have visibility into what's
416 being done with their resources, and to their customers.

417

418 **Active engagement**

419 Some of the “solution” ideas discussed by the WG focused on how ICANN and its affiliated
420 registries and registrars might actively participate in efforts to discourage and deter or detect
421 and stop “bad behavior” of various kinds, either by recommending voluntary changes to the

⁴ This list simply captures the ideas that were discussed by the members of the WG, noting arguments either in favor or against an idea only where the WG as a whole achieved rough consensus.

⁵ A DNS-based system could be queried through automation rather than manually. Whois is a manual protocol and not suitable for real time queries.

422 way in which the DNS, registries, and registrars operate or by compelling changes through
423 policies that would modify the contractual obligations of gTLD registries and/or the
424 accreditation criteria for registrars. For the most part, these discussions were concerned
425 more with the potential efficacy of actions and behaviors that ICANN might encourage or
426 require rather than with the effective scope of ICANN's involvement in distinguishing "good"
427 from "bad" behavior or participating in efforts to fight "bad" behavior.

428

429 The ideas for active engagement that were discussed by the WG included the following:

430

- 431 • Adopt accelerated domain suspension processing in collaboration with certified
432 investigators/responders
- 433 • Establish guidelines for the use of specific techniques, such as very low time-to-live
434 (TTL) values for resource records and limiting the number of modifications to the same A
435 or NS record that can be made within a defined time period, to deter the core fast-flux
436 activities.
- 437 • Identify name servers as static or dynamic in domain registrations by the registrant. If
438 static name servers, the IP addresses used for those name servers should be provided.
439 If dynamic, that's fine, but sites electing to use dynamic name servers should expect that
440 their choice will be taken into account when other sites assess their reputation and
441 decide what (if anything) they want to do with their traffic. Charge a premium for dynamic
442 name server domains.
- 443 • Charge a nominal fee for changes to static name server IP addresses, split between
444 ICANN and the Registry. The funds received from that fee could be dedicated to abuse
445 handling/security-related purposes at ICANN and each Registry.

446

447 *Note: The WG did not answer the following charter-questions due to the lack of:*

- 448 • *A robust technical, and process, definition of "fast flux",*
- 449 • *Reliable techniques to detect fast flux networks while avoiding false positives,*
- 450 • *Reliable information as to the scope and penetration of fast flux networks,*
- 451 • *Reliable information as to the financial and non-financial impact of fast flux*
452 *networks*

- 453 • *An assessment of need, based on the above*
- 454 • *A definition of requirements, or designs, for proposed solutions*
- 455
- 456 **5.8 What would be the impact (positive or negative) of establishing limitations,**
- 457 **guidelines, or restrictions on registrants, registrars and/or registries with**
- 458 **respect to practices that enable or facilitate fast flux hosting?**
- 459
- 460 **5.9 What would be the impact of these limitations, guidelines, or restrictions to**
- 461 **product and service innovation?**
- 462
- 463 **5.10 What are some of the best practices available with regard to protection from**
- 464 **fast flux?**
- 465

466 **6 Constituency Statements**

467 This section summarizes issues and aspects of fast flux reflected in the statements from the
468 GNSO constituencies. To date, two Constituency statements (Registry Constituency and
469 Non-Commercial Users Constituency), one input document (from individual Registrar
470 Constituency members) and one initial reaction (Intellectual Property Interests Constituency)
471 have been received. These entities are abbreviated in the text as follows (in the order of
472 submission of the constituency statements):

473

- 474 RyC - gTLD Registry Constituency
- 475 IPC - Intellectual Property Interests Constituency
- 476 NCUC - Non-Commercial Users Constituency
- 477 RC members – Individual Registrar Constituency members

478

479 Annex A of this report contains the full text of those constituency statements that have been
480 submitted. These should be read in their entirety. While the constituency statements vary
481 considerably as to themes covered and highlighted, the following section attempts to
482 summarize key constituency views on fast flux.

483

484 **4.1 Constituency Views**

485

486 The Ryc, NCUC and RC members all recognise that fast flux is being used by miscreants
487 involved in online crime to evade detection, but at the same time question whether ICANN is
488 the appropriate body to deal with this issue. All three emphasise that it is not in ICANN's
489 remit to act as an extension of law enforcement or put registries or registrars in this position.
490 In addition, the RyC, NCUC and RC members are concerned that potential solutions for fast
491 flux would prohibit current legitimate uses while at the same time online criminals would
492 simply move on to another technique or method to avoid detection. The NCUC expresses
493 specific concern in relation to the legitimate use of fast flux in facilitating anonymous speech.
494 The RyC also points out that “the cessation of fast-flux could impede the creation of new
495 and legitimate services on the internet”. Furthermore, the RyC points out that any GNSO

496 policy initiative would have very limited impact as it would “only be applicable to gTLD
497 registries and registrars, while ccTLD domain names are also used for fast flux hosting,
498 which compromise almost half of the domain names on the Internet”. ICANN policy could
499 then simply be circumvented by switching to ccTLD domain names.

500

501 The RyC, NCUC and RC members all point to the lack of data and the absence of
502 supporting evidence outlining the scope of fast flux which is a necessity in order to balance
503 cost – benefits of any potential solutions. The RyC and RC members specifically point to
504 any lack of evidence that “fast flux hosting has materially impacted the inter-operability,
505 technical reliability and/or operational stability of Registrar Services, Registry Services, the
506 DNS, or the Internet”.

507

508 The RyC points out that some of the solutions discussed by the Working Group “are
509 currently impossible, or would require significant revisions to DNS protocols, or would
510 require significant upgrades in deployed resolver code”.

511

512 **4.3 Further Work Suggested by Constituencies**

513

514 The RyC and RC members emphasise the need for further data gathering and analysis
515 before any further work is undertaken in this area. Both groups question though whether
516 ICANN is the appropriate vehicle to take this discussion further.

517

518

519 7 Challenges

520 *Note: Despite the fact that the Working Group conducted its work with great enthusiasm*
521 *and dedication, it encountered a number of stumbling blocks which prevented progress*
522 *on answering the charter questions and finding a consensus within the group. An*
523 *overview of the main challenges encountered by the fast flux Working Group is*
524 *presented below.*

525

526 a. Lack of an agreed upon definition of fast flux and supporting data

527

528 The issues report and the Working Group charter defined “fast flux” as “rapid and repeated
529 changes to A and/or NS resource records in a DNS zone, which have the effect of rapidly
530 changing the location (IP address) to which the domain name of an Internet host (A) or
531 name server (NS) resolves”. However, the Working Group quickly concluded that this
532 definition lacked the detail and specificity needed to answer the charter questions. A
533 substantial amount of time was spent on reworking the definition, which in itself proved to be
534 a challenge mainly due to difficulties over separating the technical and process elements of
535 fast flux from the intent and activities for which it is being used. In addition, as outlined
536 above, the group struggled to come up with a definition that would separate good use of fast
537 flux from bad use. As a result, the discussion on possible solutions proved to be
538 problematic. In the absence of an agreed-upon definition of fast flux (and a good
539 assessment of the extent or impact of the problem) it was not clear what proposed solutions
540 were supposed to fix.

541

542 In a number of instances, the Working Group encountered difficulties in separating between
543 fast flux as a facilitating technique and the activities it facilitates. This resulted in
544 discussions that went far beyond the scope and the mandate of the Working Group, as well
545 as ICANN’s. It is worth remembering that in general the WG does not consider fast flux as a
546 distinct fraud or attack vector comparable to spam, phishing, or malware. The WG feels that
547 the primary effect of FF when it is used by “bad guys” is to delay the response. That is, FF
548 servers to prolong the period of time during which the attack continues to be effective,

549 before the domain is taken down by a "good guy." It is not an attack itself - it is a way for an
550 attacker to frustrate the response to the attack.

551

552 The lack of data and lack of understanding of the full scope of fast flux also made
553 discussions difficult. Working Group members for the most part agree that further fact finding
554 and data gathering is imperative in order to have an informed discussion on this subject.
555 However, the members do not agree as to whether ICANN is the best organization to
556 conduct this activity. This point is expanded on in the next section of the report.

557

558 Lack of a clear definition and disagreement on the exact scope of the problem made it
559 extremely difficult to continue discussions as participants were speaking on the basis of
560 different assumptions and different expectations as to what a potential recommendation on
561 fast flux should look like.

562

563 The question was asked whether a PDP was started prematurely. The March 2008 Issues
564 Report had already recommended that further fact-finding and research would be helpful in
565 order to inform the community's deliberations.

566

567 **b. Misconception about the scope of a PDP and remit of ICANN**

568

569 As mentioned under point a, one could consider that a PDP on fast flux was premature as
570 there was not sufficient information available to inform the debate or agreement on the exact
571 scope and nature of fast flux. In addition, neither the GNSO Council nor the charter
572 identified what the objective of a potential recommendation on fast flux should be.

573

574 The format of a Working Group that was chosen for this PDP also caused some issues.
575 Various participants that had not previously participated in ICANN policy development were
576 part of the group, which is to be welcomed as it brought new expertise and important views
577 to the table. However, with perfect hindsight it is clear that the process should have included
578 a period of briefings and familiarization where all participants could have been made aware
579 of the constraints and limitations of the PDP process.

580

581 In addition, many felt that the charter did not provide sufficient information on what was
582 expected to be delivered by the Working Group nor were important questions included. The
583 group struggled with finding the right balance between respecting the charter, the lack of
584 information and the need to find a solution and consensus.

585

586 Although the issues report clearly stated that “the overall question of how to mitigate the use
587 of fast flux hosting for cybercrime is broader than the GNSO policy development process”,
588 some members of the Working Group had difficulty in accepting this limitation. As a result,
589 discussions started focussing on how to fight cybercrime, including spam and phishing,
590 instead of looking at the narrower question of fast flux as it pertains to ICANN
591 constituencies. As some participants pointed out, some of the discussions and proposed
592 actions would be more appropriate for bodies like the Anti-Phishing Working Group (APWG)
593 than ICANN taking into account its current remit.

594

595 8 Conclusions and Possible Next Steps

596

597 8.1 Conclusions

598

599 Fast flux is considered by some experts to be an effective technique for keeping fraudulent
600 sites active on the Internet for the longest period of time, and it requires domain registrations
601 as a component for success. At the same time a number of legitimate uses of similar
602 techniques have been identified that need to be taken into account in any potential policy
603 development process and/or next steps. Careful consideration will need to be given as to
604 which role ICANN can and should play in this process, as fast flux (the technique) is only
605 one component in the larger issue of internet fraud and abuse. In addition, it should not be
606 forgotten that fast flux techniques (including short TTLs and rapidly changing A and NS
607 records) are convenient tools for attackers, but they are not necessary - every attack that is
608 enhanced by the use of one or more fast flux techniques could be pursued without them,
609 albeit at higher cost or effort for the attacker.

610

611 8.2 Possible next steps

612

613 *Note: The Working Group proposes the following options for next steps to address*
614 *the issues and challenges outlined in this report. Please note that the WG was not*
615 *able to reach consensus around all of these choices.*

616

617 8.2.1 Problem statement

618

- 619 • Option P1 – Continue to focus on Fast Flux, a rapidly-emerging technique (that relies on
620 Internet names and numbers) which is used to harden malicious networks

621

622 *NOTE: The group has formed a rough consensus around recommending this*
623 *narrower focus. However there are strong arguments to be made that Fast Flux is*
624 *merely an example of a technique that leverages Internet names and numbers to*

625 *harden networks used for fraud and abuse and that the broader view would lead to a*
626 *more effective response.*

627

- 628 • Option P2 – Explore a broader issue; how Internet names and numbers are used to
629 enable Internet fraud and abuse, and the role of the ICANN community in addressing
630 this problem

631

632 **8.2.2 Scope**

633

- 634 • Option S1 – Assess need
 - 635 ○ Develop process and technical definitions of the “problem” selected from above
 - 636 ○ Develop algorithms that can be used to detect the “problem” with safeguards to
637 minimize false positives
 - 638 ○ Identify and recruit partners who can provide data for analysis and tools to
639 analyze that data
 - 640 ○ Develop data that quantifies;
 - 641 ■ The quantity and trends of the “problem”
 - 642 ■ In the case of Fast Flux, determine the proportion of fraud/abuse attacks
643 that utilize the technique
 - 644 ■ In the case of Fast Flux, determine the quantifiable financial and non-
645 financial impacts of Fast Flux extrapolated from the proportions above
 - 646 ○ Develop a financial and operational justification for any further steps
 - 647 ○ Develop a charter for the next phase of the effort
 - 648 ○ Conduct a formal PDP to accept the results and make a go/no-go decision on the
649 next phase

650

651 *NOTE: There is rough consensus among the Working Group that this is the*
652 *appropriate next step, and that the scope of the effort should be limited to this*
653 *“Assess Need” task.*

654

- 655 • Option S2 – Also include a phase to define solutions and requirements based on the
656 needs identified in Phase I

657

658

NOTE: Examples of “Solutions” described in this phase could include: policy changes, pricing changes, process changes, protocol changes, software tools, information-sharing collaborations, collaborations with certified investigators/responders or something else. The working group has formed a rough consensus that any “solution” proposal must be underpinned by a robust justification, based on facts developed during the Assess Need phase of the work.

660

661

662

663

664

- Option S3 – Also include a phase to design, build and test solutions

666

- Option S4 – Also include a phase to deploy solutions

668

669

NOTE: Much of the difficulty encountered by the Working Group was due to the desire by some members to jump directly to this phase, while other members were still trying to develop the underpinnings to justify that move.

670

671

672

8.2.3 Stakeholders

674

- Option ST1 – GNSO, ccNSO and ALAC to participate in the effort

676

677

NOTE: There is rough consensus that these Supporting Organizations need to be included in subsequent work

678

679

- Option ST2 – Also include the ASO, IETF and GAC

681

682

- Option ST3 – Also include stakeholders external to ICANN (examples include: APWG, MAAWG, CCERT, FIRST, Artists Against 419.org, StopBadware.org, Regulatory enforcement agencies such as the FTC, Law enforcement).

683

684

685

8.2.4 Champion

687

- 688 • Option C1 – If the problem-statement remains focused on Fast Flux, GNSO should
689 champion the effort
- 690 • Option C2 – If the problem-statement is the broader “fraud and abuse” question, the
691 ICANN Board should champion the effort.

692

693 *NOTE: There is rough consensus around these choices of “champion”*

694

695 **8.2.5 Approach**

696

- 697 • Option A1 – Use a “project” approach that is less focused on pure policy-making than
698 the PDP Working Group process.

699

700 *NOTE: There is a weak rough consensus around this choice of “approach”*

701

- 702 • Option A2 – Include a “ratify the results” PDP at the end of the phase to provide a
703 connection back to the policy-making process.

704

705 *NOTE: There is a weak rough consensus around this refinement of the approach*

706

- 707 • Option A3 – Continue to use the GNSO PDP process.

708

709

710 **8.2.6 Readiness**

711

- 712 • Question – “Does this project need to happen?”

713

714 *NOTE: There is not consensus that a followup effort should happen – the group is*
715 *about evenly divided on this.*

716

- 717 • Question – “Should ICANN take the lead?”

718

719 *NOTE: There is not consensus that ICANN is the appropriate organization to be*
720 *taking the lead on either of these issues. Again, the group is about evenly divided.*
721 *The following suggestions came from those who felt that ICANN is not the*
722 *appropriate lead – Law enforcement, security vendors, governments and APWG.*

723

724 **8.2.6 Resources**

725

- 726 • Question – “What type of people would need to be involved?”

727

728 *NOTE: This is an undifferentiated list, polled from the working group. The group that*
729 *charters the next effort should view this merely as a suggestion of possibilities and*
730 *refine the list as needed. Suggestions include; law enforcement, governments,*
731 *researchers, anti-crime/anti-fraud organizations, policy developers, project*
732 *managers, consumer stakeholders, data & risk analysts, Internet experts, rights-*
733 *protection experts.*

734

- 735 • Question – “What’s your best guess as to the elapsed time this project would take, in
736 weeks?”

737

738 *NOTE: Responses ranged from 12 to 104 weeks with predominance around 16-26*
739 *weeks. The Chair takes the liberty of strongly suggesting that elapsed-time*
740 *estimates be deferred until the chartering choices have been made, and detailed*
741 *work-plans developed.*

742

743

744

745 **Annex I – First-round Constituency Input Template**

746 **Constituency Input Template**

747

748 The GNSO Council has formed a Working Group of interested stakeholders and
749 Constituency representatives, to collaborate broadly with knowledgeable individuals and
750 organizations, in order to develop potential policy options to curtail the criminal use of fast
751 flux hosting.

752

753 An early part of the working group's effort will incorporate ideas and suggestions gathered
754 from Constituencies. View this as a brainstorming effort, rather than a formal policy-
755 comment process (a formal Constituency Statement process is scheduled to start about a
756 month from now). Our goal at this stage is to allow very broad participation in our drafting
757 effort. So there is no requirement that your Constituency provide any suggestions at this
758 time -- but any ideas are welcome.

759

760 Inserting your Constituency's response in this form will make it much easier for the Working
761 Group to summarize the Constituency responses. This information is helpful to the
762 community in understanding the points of view of various stakeholders.

763

764 **Process:**

765

- 766 • Please identify the members of your constituency who participated in developing the
767 perspective(s) set forth below.
- 768 • Please describe the process by which your constituency arrived at the perspective(s) set
769 forth below.

770

771 **Questions:**

772

- 773 1. Who benefits from fast flux, and who is harmed?
- 774 2. Who would benefit from cessation of the practice and who would be harmed?

- 775 3. Are registry operators involved, or could they be, in fast flux hosting activities? If so,
776 how?
- 777 4. Are registrars involved in fast flux hosting activities? If so, how?
- 778 5. How are registrants affected by fast flux hosting?
- 779 6. How are Internet users affected by fast flux hosting?
- 780 7. What technical, e.g. changes to the way in which DNS updates operate, and policy, e.g.
781 changes to registry/registrar agreements or rules governing permissible registrant
782 behavior measures could be implemented by registries and registrars to mitigate the
783 negative effects of fast flux?
- 784 8. What would be the impact (positive or negative) of establishing limitations, guidelines, or
785 restrictions on registrants, registrars and/or registries with respect to practices that
786 enable or facilitate fast flux hosting? What would be the impact of these limitations,
787 guidelines, or restrictions to product and service innovation?
- 788 9. What are some of the best practices available with regard to protection from fast flux?
- 789 10. Which areas of fast flux are in scope and out of scope for GNSO policy making.
- 790

791 **Note:**

792

- 793 • Consensus is not required at this stage of the process. If ideas differ within the
794 Constituency, please provide all of them. The working group will work to resolve the
795 differences and the Constituency will have an opportunity to comment in the formal
796 Constituency Statement process.

797

798 **Annex II - Constituency Input**

799 *Version August 7, 2008*

800

801 Registry Constituency Input Template:

802

802 **Fast-Flux Working Group**

803

804 *The GNSO Council has formed a Working Group of interested stakeholders and*
805 *Constituency representatives, to collaborate broadly with knowledgeable individuals and*
806 *organizations, in order to develop potential policy options to curtail the criminal use of fast*
807 *flux hosting.*

808

809 *An early part of the working group's effort will incorporate ideas and suggestions gathered*
810 *from Constituencies. View this as a brainstorming effort, rather than a formal policy-*
811 *comment process (a formal Constituency Statement process is scheduled to start about a*
812 *month from now). Our goal at this stage is to allow very broad participation in our drafting*
813 *effort. So there is no requirement that your Constituency provide any suggestions at this*
814 *time -- but any ideas are welcome.*

815

816 *Inserting your Constituency's response in this form will make it much easier for the Working*
817 *Group to summarize the Constituency responses. This information is helpful to the*
818 *community in understanding the points of view of various stakeholders.*

819 *Please identify the members of your constituency who participated in developing the*
820 *perspective(s) set forth below:*

821

822 *Voting in favor of this document, in full (listed alphabetically by TLD): NeuStar (.BIZ),*
823 *puntCAT (.CAT), VeriSign (.COM, .NET), DotCooperation LLC (.COOP), Afiliias (.INFO),*
824 *Employ Media (.JOBS), mTLD (.MOBI), Global Name Registry (.NAME), Public Interest*
825 *Registry (.ORG), RegistryPro (.PRO). Voting against: none. Abstaining: none. Absent/no*

826 response: SITA (.AERO), dotAsia Organisation (.ASIA), MuseDoma (.MUSEUM), TeINIC
827 (.TEL), Tralliance Corp. (.TRAVEL).

828

829 *Please describe the process by which your constituency arrived at the perspective(s) set*
830 *forth below:*

831

832 Based upon discussion of the issues, Registry Constituency members created a draft
833 document, which was then circulated amongst all Constituency members for rounds of
834 discussion and editing. Further discussion took place in two constituency teleconferences.

835 After several iterations, a final draft was voted upon.

836 *NOTE: Consensus is not required at this stage of the process. If ideas differ within the Constituency, please*
837 *provide all of them. The working group will work to resolve the differences and the Constituency will have an*
838 *opportunity to comment in the formal Constituency Statement process.*

839

840 **Executive Summary:**

841

842 The Registry Constituency recognizes that fast-flux hosting is used by criminals to
843 perpetrate a variety of illegal activities, which harm a variety of parties including registry
844 operators. Constituency supports further discussion of voluntary best practices that would
845 facilitate data sharing and are designed to identify problematic domain names.

846

847 The Registry Constituency feels that key issues are outside of ICANN's purview, and
848 beyond the scope of GNSO policy-making:

849

850 1. ICANN's purview with regard to making policy to mitigate criminal use of the DNS is very
851 limited, and technical. At the core, combating fast-flux hosting is a matter of identifying and
852 disabling domains that are being used for illegal purposes.

853

854 2. It is not within ICANN's purview to place gTLD registries in a position to become
855 extensions of law enforcement regimes around the world, by requiring registries to take
856 action against a domain name that may be in violation of one or more nation's laws. In
857 addition, it is not within ICANN's purview to determine (or license another evaluative body to
858 determine) which domain names are being used for illegal purposes.

859

860 3. To require registries to act against certain domain names may also expose registries to
861 unknown liabilities, and it is not clear whether ICANN has an effective ability to protect
862 contracting parties from these liabilities.

863
864 4. Contracted parties should have the ability to set relevant terms of service for their
865 respective TLDs or registrar service, as applicable. Various parties already have the ability
866 to act against problematic domain names, according to their various contracts and terms of
867 service. Models for this activity already exist in directly relevant areas, and fast-flux domains
868 are already being taken down. Every day, members of the Internet community – including
869 hosting providers, network operators, registrars, registries, businesses and intellectual
870 property owners, and law enforcement bodies—deal with domain names used for phishing,
871 spam, malware, and other problems. Such problems have been resolved without involving
872 ICANN, and we believe that most proposed solutions to deal with fast-flux hosting should
873 not involve ICANN intervention.

874
875 5. There are venues for dealing with criminal activity, but ICANN is not such a venue.
876 Criminals adapt their tactics quickly, and the parties taking action against them should be
877 free to craft their own solutions as conditions suggest.

878
879 6. We do not believe that the Working Group has yet demonstrated, from a technical
880 standpoint, that fast-flux hosting has materially impacted the interoperability, technical
881 reliability, and/or operational stability of Registrar Services, Registry Services, the DNS, or
882 the Internet. These continue to function well.

883
884 7. We believe that as of the date of this statement, the Working Group has not adequately
885 quantified the scope of the problem based upon data. It is therefore difficult to evaluate the
886 costs/benefits of solutions.

887
888 The Registry Constituency also explains below why it feels that some proposed solutions:

889
890 1. Are technically and legally outside the power of registries to implement,

891

892 2. Present significant engineering issues that could require revisions to protocols and the
893 DNS itself,

894

895 3. Are not relevant to some registries, and

896

897 4. Could negatively impact various parties, some of which may be using fast-flux techniques
898 for legitimate purposes.

899

900 Questions:

901

902 **1. Who benefits from fast flux, and who is harmed?**

903 Phishing, pharming, spam, and other illegal activities that may be perpetrated through the
904 use of fast-flux networks represent a well-known threat to the security of Internet users.

905 These types of domain name abuses can also harm the reputations and brands of specific
906 TLDs. TLDs can be saddled with negative reputations for higher-than-average abuse rates.

907 Some registries have adopted voluntary means to help address these issues. Most
908 registries have no direct relationship with the registrants responsible for the abusive
909 behavior.

910

911 **2. Who would benefit from cessation of the practice and who would be harmed?**

912

913 We will use the definitions found in the GNSO Issues Report on Fast Flux Hosting, which
914 are:

915

916 **Fast Flux:** In this context, the term “fast flux” refers to rapid and repeated changes to A
917 and/or NS resource records in a DNS zone, which have the effect of rapidly changing the
918 location (IP address) to which the domain name of an Internet host (A) or name server (NS)
919 resolves.

920 **Fast Flux Hosting:** The practice of using fast flux techniques to disguise the location of web
921 sites or other Internet services that host illegal activities.

922

923 Using these definitions, “fast flux” is a technique or technical implementation, while “fast flux
924 hosting” is the use of the technique for criminal purposes.

925 We are concerned that solutions aimed at certain types of nefarious activities criminal
926 activity could prohibit or constrain legitimate activities that uses similar techniques, or might
927 not accurately interpret the intent of the activity. It may be difficult to distinguish some
928 criminal uses from non-criminal uses, especially using technical means only.

929 We are also concerned that cessation of fast-flux could impede the creation of new and
930 legitimate services on the Internet, and we would like to know whether the cessation of fast-
931 flux would impact any existing services, for example commercial services or services that
932 facilitate speech on the Internet. As noted in its bylaws, one of ICANN's core values is
933 "Respecting the creativity, innovation, and flow of information made possible by the
934 Internet."

935
936 3. Are registry operators involved, or could they be, in fast flux hosting activities? If so, how?
937 Some TLDs probably have never had domains that operate on fast-flux networks, and are
938 less vulnerable. Fast-flux domains used for nefarious purposes are registered by criminals,
939 who may not have easy access to domains in certain sTLDs. Some solutions might
940 therefore not be good fits for all registries, and voluntary participation to best practices
941 and/or specific programs might therefore be more viable.

942
943 Fast-flux hosting can be addressed if the domain names involved are not allowed to resolve.
944 Domain names are stopped from resolving by removing them from the zone (by placing an
945 EPP HOLD status, or removing the associated nameservers from the domain record, or by
946 deleting the name from the registry.) Two parties have the technical ability to remove a
947 domain name from the TLD zone – the sponsoring registrar, or the registry operator.
948 (Registrants and resellers act through a registrar's system.) The relevant hosting provider(s)
949 also have the ability to stop a domain name from functioning, by making changes at the
950 nameservers.

951
952 ICANN's agreements with gTLD registry operators give registry operators varying rights to
953 suspend domain names. Registrars, on the other hand, have direct contractual relationships
954 with their registrants, and are often in a better position to communicate directly with their
955 customers. (See Question #4 below for more.) Therefore, registries have often adopted
956 practices to present abuse reports to the registrar of record.

957 As per its bylaws, the mission of ICANN is to “coordinate, at the overall level, the global
958 Internet's systems of unique identifiers, and in particular to ensure the stable and secure
959 operation of the Internet's unique identifier systems,” and ICANN “coordinates policy
960 development reasonably and appropriately related to these technical functions.” We do not
961 think that making policy to mitigate criminal use of fast-flux hosting is reasonably and
962 appropriately related to ICANN's technical functions. At the core, combating fast-flux hosting
963 is a matter of identifying and disabling domains that are being used for illegal purposes.
964 It is not within ICANN's purview to require registries to become an arm of a law enforcement
965 regime, nor to act on every allegation that may be made about purported illegal uses of
966 domain names. It is not within ICANN's purview to determine (or license another evaluative
967 body to determine), which domain names are being used for illegal purposes. To require
968 registries to act against certain domain names may also expose registries to unknown
969 liabilities, and it is not clear whether ICANN has an effective ability to protect contracting
970 parties from these liabilities.

971

972 The GNSO Issues Report on Fast Flux Hosting stated: “The community of researchers,
973 system administrators, law enforcement officials, and consumer advocates who are fighting
974 Internet scams that are enabled or accelerated by fast flux hosting have concluded that
975 trying to thwart fast flux hosting by detecting and dismantling the botnets (fast flux service
976 networks) is not effective.” We agree. However, the Issues Report then went on to say:
977 “Other measures that require the cooperation of DNS registries and registrars to identify or
978 defeat fast flux techniques are expected to be much more effective.” And that “ICANN Staff
979 research has confirmed that fast flux hosting.... could be significantly curtailed by changes
980 in the way in which DNS registries and registrars currently operate.” (page 10)

981

982 We believe that those statements, especially relating to registries, are overbroad and need
983 careful examination. Some of the proposed solutions involving registries are impossible for
984 registries to implement, or will be ineffective for technical reasons. For example, registries
985 have no role in how many fast-flux networks operate, registries are not necessarily
986 privileged in their ability to detect fast-flux domains, and registries have differing abilities to
987 act directly against abusive uses of domain names.

988 Please see response to Question 7 below for more commentary on technical and policy
989 solutions that may involve registries. The Registry Constituency is interested in addressing,
990 with the wider community, the problems caused by fast-flux hosting.

991

992 **4. Are registrars involved in fast flux hosting activities? If so, how?**

993

994 Fast-flux hosting can be addressed if the domain names involved are not allowed to resolve.
995 As far as we are aware, all ICANN-accredited registrars have registrar-registrant contracts
996 and terms of service that prohibit registrants from using their domain names for illegal or
997 abusive purposes. These contracts allow registrars to variously suspend such domain
998 names (i.e., stop them from resolving), delete them, and/or cancel the registrant's rights
999 and/or control over the domain. The agreements usually require the registrants to indemnify
1000 the registrars as well. Registrars are free to enforce their terms of service, and exercise
1001 these rights regularly by suspending many gTLD domain names each day for spam,
1002 phishing, malware distribution, the distribution of child pornography, and other abuses.

1003

1004 **5. How are registrants affected by fast flux hosting?**

1005

1006 **6. How are Internet users affected by fast flux hosting?**

1007

1008 **7. What technical, e.g. changes to the way in which DNS updates operate, and policy,
1009 e.g. changes to registry/registrar agreements or rules governing permissible
1010 registrant behavior measures could be implemented by registries and registrars to
1011 mitigate the negative effects of fast flux?**

1012

1013 It is important to understand the technical means available to TLD registries, including the
1014 relevant Internet specifications and protocols. Unfortunately, some proposed solutions to
1015 fast-flux hosting that involve registries are currently impossible, or would require significant
1016 revisions to DNS protocols, or would require significant upgrades in deployed resolver code.
1017 Other proposed solutions may have limited impact, or are not exclusive to registries only.

1018

1019 Beyond the technical issues, some proposed solutions would require wide-ranging changes
1020 to registration paradigms, registrant behavior, and registry business practices. These should
1021 be examined carefully. In all cases the benefits should be proven to outweigh the costs, and
1022 registries should be given the means to recover the costs associated with any solutions
1023 imposed upon them.

1024

1025 Network operators, businesses, hosting providers, government organizations, intellectual
1026 property owners, registries, and registrars all have roles to play when addressing various
1027 Internet abuses, and collaborative solutions and data sharing may be useful.

1028 Below are some assumptions and proposals about how registries may be involved in fast-
1029 flux hosting:

1030

1031 The GNSO Issues Report on Fast Flux Hosting [[http://gnso.icann.org/issues/fast-flux-
1032 hosting/gnso-issues-report-fast-flux-25mar08.pdf](http://gnso.icann.org/issues/fast-flux-hosting/gnso-issues-report-fast-flux-25mar08.pdf)] stated:

1033 Registries and registrars can curb the practice in two ways: (1) by monitoring DNS activity
1034 (fast flux is easy to detect) and reporting suspicious behavior to law enforcement or other
1035 appropriate reporting mechanism; and (2) by adopting measures that make fast flux either
1036 harder to perform or unattractive.

1037

1038 Some possible measures that have been suggested include:

- 1039 • authenticating contacts before permitting changes to NS records;
- 1040 • preventing automated NS record changes;
- 1041 • enforcing a minimum “time to live” (TTL) for name server query responses; Fast-Flux
1042 Working Group: Registry Constituency Input Template - August 7, 2008 6
- 1043 • limiting the number of name servers that can be defined for a given domain; and
- 1044 • limiting the number of address record (A) changes that can be made within a specified time
1045 interval to the name servers associated with a registered domain.

1046 (page 11)

1047

1048 The SSAC Advisory on Fast Flux Hosting and DNS

1049 [<http://www.icann.org/en/committees/security/sac025.pdf>] identified the following potential
1050 solutions that could possibly involve registries:

- 1051 • Adopting procedures that accelerate the suspension of a domain name,
- 1052 • Remove domains used in fast flux hosting from service
- 1053 • Authenticate contacts before permitting changes to name server configurations.
- 1054 • Implement measures to prevent automated (scripted) changes to name server
- 1055 configurations.
- 1056 • Set a minimum allowed TTL (e.g., 30 minutes) that is long enough to thwart the double
- 1057 flux element of fast flux hosting.
- 1058 • Separate "short TTL updates" from normal registration change processing.
- 1059 • Implement or expand abuse monitoring systems to report excessive DNS configuration
- 1060 changes.
- 1061 • Publish and enforce a Universal Terms of Service agreement that prohibits the use of a
- 1062 registered domain and hosting services (DNS, web, mail) to abet illegal or objectionable
- 1063 activities (as enumerated in the agreement).
- 1064 • Rate-limit or (limit by number per hour/day/week) changes to name servers associated
- 1065 with a registered domain name.

1066

1067 Below we will examine these ideas and others; we find many of them problematic.

1068

1069 ***Do registries have any control over fast-flux networks?***

1070

1071 Single-flux fast-flux networks do not involve changes to records in a TLD registry. Single-flux

1072 service networks change A records for their front-end node IP address. This happens at a

1073 level below the registry.

1074

1075 Therefore, registries and registrars have no control over single-flux networks. No registry

1076 records are changed, and registries cannot monitor or detect that change activity via registry

1077 data. A great deal of fast-flux hosting takes place on single-flux networks.

1078

1079 Double-flux fast-flux networks do involve changes to records in a TLD registry. Double-flux is

1080 where both the NS records (authoritative name server for the domain) and A records (Web

1081 serving host or hosts for the target) are regularly changed, making the fast-flux service

1082 network more dynamic. For double-flux techniques to work, the registrant must frequently
1083 change the NS information at the registry.

1084

1085 Registries could analyze registry records to find nameserver changes, but would have to
1086 couple them with a single-flux detection method in order to be meaningful.

1087

1088 We see the following additional issues:

1089

1090 1. Problematic changes (i.e., those done for criminal intent) must be distinguished from non-
1091 problematic updates. This is a non-trivial matter in a registry of any size. Domain name
1092 registries are not in a position to interpret what does or does not constitute criminal activity
1093 in every legal jurisdiction in the world.

1094

1095 2. There is some evidence that some operators of double-flux networks change their
1096 nameserver records only on an infrequent basis. In some observed cases the interval
1097 between changes is days or even weeks. Such change rates do not qualify as rapid, and
1098 some so-called double-flux networks might not be worthy of the name.

1099

1100 3. There are many legitimate reasons why a registrant would want to change nameserver
1101 records more than twice or three times in the course of a month. Restrictions on change
1102 rates at such levels would unnecessarily restrict normal operations and user freedom.

1103

1104 4. Changes at the TLD level are detectable to anyone analyzing the TLD zone files, which
1105 are available daily free of charge.

1106

1107 5. Since changes to TLD records are relatively easy for the registry operator and other
1108 observers to detect, they might not be attractive methods for criminals.

1109

1110 6. By themselves, registry records give an incomplete picture in other ways. Registry
1111 operators cannot see some hosting-related changes because they involve changes to
1112 registry records in other TLDs. A registry's records can reveal when the IP of a nameserver
1113 object is changed – but only if the nameserver exists on a domain in that TLD. For example,

1114 the nameserver ns1.example.com exists as a record in the .COM registry, and that
1115 nameserver record must have an IP address associated with it, because the .COM registry
1116 is authoritative for .COM objects. The nameserver ns1.example.com may also exist as an
1117 object in the .ORG registry as well. However, that nameserver record in the .ORG registry
1118 cannot have an IP address associated with it, because the .COM registry is authoritative for
1119 .COM objects. This means that the .ORG registry operator cannot use its registry records to
1120 see if the IP of ns1.example.com is changing.

1121
1122 There is a need for more data to understand how many fast-flux networks operate on single
1123 flux versus double flux, at what rates double flux networks change their nameserver records
1124 in registries, and how frequent such changes need to be in order for a network to be
1125 considered a double-flux network. At this time there is not enough data to establish the
1126 scope of the problem.

1127

1128 ***Are registries in a special position to detect fast-flux hosting?***

1129

1130 No. Fast-flux hosting is most commonly detected by querying nameservers for A records
1131 and recording the changes to those records over time. This method requires basic tools, and
1132 is currently practiced by many entities, including security companies, network operators, and
1133 academic researchers. Most subscribe to the gTLD zone files, which ICANN requires the
1134 registries to make available free of charge.

1135

1136 Some registry operators may be able to analyze DNS query data that comes to the TLD
1137 servers. This data is voluminous in larger TLDs, and is harder to interpret.

1138

1139 ***Is fast-flux hosting easy to detect, or easy to positively identify? Is it easy to identify***
1140 ***criminal behavior?***

1141

1142 The answers to all these questions is “no.” While it is easy to compile query data in the way
1143 described above, that data must then be interpreted. The key concept is that the observer
1144 must be able to separate out criminal uses of the fast flux technique from non-criminal uses,
1145 and in some cases this can be very difficult.

1146

1147 Some believe that fast flux hosting can easily be identified on an automated basis. But
1148 automated checking is not accurate when determining the criminal intent of any particular
1149 implementation. Rather, it may be possible for a certain percentage of criminal fast-flux
1150 hosting to be identified to a high degree of accuracy. This means that some criminal fast-flux
1151 hosting may be overlooked or discarded because it does not pass enough “tests” of bad
1152 intent, that manual checking is advisable, and that false positives will probably never be
1153 eliminated.

1154

1155 These problems are important, because the ultimate goal may be to suspend the resolution
1156 of fast-flux domain names. Parties who suspend domain names must perform due diligence,
1157 and are exposed to liability.

1158

1159 The Working Group has also examined case studies that demonstrate that:

1160

1161 1. fast-flux detection systems create false-positives.

1162

1163 2. It is not always possible to determine the intent that some fast-flux domains are being
1164 used for.

1165

1166 3. It is not always possible to determine whether the hosts involved are compromised.

1167

1168 Improved information availability may be useful for combating fast flux, but will result in
1169 incremental improvements only, just as blacklists and antivirus products have produced
1170 incremental progress against spam, phishing, and malware.

1171

1172 ***Can TLD registries control TTL values?***

1173

1174 No, not in a way that is meaningful to this problem. Practically, domain name users and their
1175 hosting providers are in control of the TTLs related to their domain names, and are free to
1176 set whatever TTL they like.

1177

1178 Registrars have no mechanism by which they can set the TTL on records in the parent zone
1179 for domains they register, and registrars do not set or populate the time-to-live (TTL) for the
1180 resource records found in TLD zone files.

1181
1182 TLD registries may set a default TTL value. However, this TTL value is a default value only
1183 and does not control the actual TTLs associated with names in the zone. Instead, a TTL is
1184 set by the authoritative nameserver for a particular resource record. The authoritative data
1185 for a zone is below the zone cut, and any registry operator has a limited to no influence on
1186 the TTL on a delegation.

1187
1188 For example, any long TTL specified in the .COM zone in the NS set for a domain would be
1189 overwritten in resolvers' caches by the TTL specified in the daughter zone, which the
1190 registry does not host. So if the .COM registry operator sets a TTL of 600 minutes, and
1191 whoever hosts the individual domain name sets a TTL of 3 seconds, what gets cached is 3
1192 seconds.

1193
1194 So, this default TTL has no practical impact on fast-flux hosting, because domain name
1195 registrants and their hosting providers are ultimately in control of the authoritative TTLs, and
1196 are free to set whatever TTL they like. This user-set value is the TTL value that prevails on
1197 the Internet, and this is a current, designed feature of the DNS. We do not know of any
1198 mechanism by which ICANN could limit the TTLs that zone administrators decide to install
1199 on their own RRsets.

1200
1201 Note that the EPP registry-registrar protocol offers no mechanism for registrars to specify
1202 TTL values to the registry.

1203
1204 What are the effects of either short or long TTLs on NS sets above the zone cut for queries
1205 which follow those delegations? This is not well understood. It is not known, for example, if
1206 increasing the TTL on NS sets in TLD zones could have an effect on some caches across
1207 the Internet. Before ICANN makes any related policy, we would expect ICANN to
1208 commission a credible technical study, and there should be significant input from the IETF.

1209 Any proposed changes to the DNS protocols, or to their standard implementations, should
1210 have the support of the engineering community, and such discussions should involve a
1211 formal consultative process with the IETF.

1212

1213 ***Are there legitimate uses for short TTLs?***

1214 Yes. Any entity that operates a Web site or other Internet service has legitimate reasons for
1215 using short TTLs, at least for finite periods of time. Such uses are written into relevant RFCs,
1216 including the domain name RFCs 1034 and 1035. Internet services that are subject to a high
1217 change frequency legitimately use low TTLs, and even TTLs of zero. Uses of zero-length
1218 TTLs are mentioned in relevant RFCs, including RFC 1035.

1219

1220 Imposing minimum lengths for TTLs is therefore contrary to standard engineering practices,
1221 will interfere with the operation of existing sites and services, may stifle the development of
1222 innovative services, and will impose costs on site operators and their service providers.

1223 Even if such limits were desired, there is presently no practical way that any entity could
1224 impose minimum TTLs on those parties responsible for setting them authoritatively. We do
1225 not know of any technical mechanism by which ICANN could limit the TTLs that zone
1226 administrators decide to install on their own RRsets. Any policy mechanism to limit the TTLs
1227 that zone administrators decide to install on their own RRsets would require volunteer
1228 compliance from all hosting parties world-wide -- which will not be practical or effective.

1229

1230 ***Is it practical or desirable to implement measures that limit the number of nameserver***
1231 ***changes allowed in a given time period, or prevent automated (scripted) changes to***
1232 ***name server configurations? Would authenticating contacts before permitting***
1233 ***changes to NS records be practical or desirable?***

1234

1235 Such a solution would force registrants to change their behaviors and expectations, and
1236 would impose delays and inconveniences upon Web site managers. The current paradigm
1237 allows gTLD registrants to change their records as they see fit, and it would be difficult to roll
1238 this back.

1239

1240 Such a system would also impose additional costs on registrars, which could be passed on
1241 to registrants in the form of higher registration fees.

1242 As noted above, these counter-measures are effective against double-flux networks only,
1243 and the use of double-flux networks should be quantified so as to understand the impact of
1244 the proposed solution and weigh the benefits against the costs.

1245

1246 ***Is limiting the number of name servers that can be defined for a given domain***
1247 ***practical or desirable?***

1248

1249 No. Fast-fluxing domain names usually only have a few nameservers associated with them,
1250 often only four or five. There are legitimate reasons for registrants to use that number of
1251 nameservers, including robustness and redundancy. An example is icann.org, which has
1252 five nameservers listed.

1253

1254 ***Is reporting to law enforcement useful and effective?***

1255

1256 We applaud the dedicated work of law enforcement, and encourage reporting, but it does
1257 not provide a comprehensive or speedy solution. Counter to some popular perception, the
1258 vast majority of Internet crime is not addressed through the efforts of law enforcement, and
1259 is not reported to law enforcement. Domain take-downs are usually accomplished by the
1260 entities affected, working with ISPs, hosting companies, server operators, registrars,
1261 registries, and individual computer owners. Law enforcement bodies are often under-funded,
1262 and often do not have resources to devote to cyber-crime. Jurisdictional issues also hamper
1263 the investigation and prosecution of Internet crimes. Some registries and registrars have
1264 established relationships with law enforcement bodies to provide information related to
1265 nefarious uses of domain names.

1266

1267 **8. What would be the impact (positive or negative) of establishing limitations,**
1268 **guidelines, or restrictions on registrants, registrars and/or registries with respect to**
1269 **practices that enable or facilitate fast flux hosting? What would be the impact of these**
1270 **limitations, guidelines, or restrictions to product and service innovation?**

1271 Also see number 7 above for discussions of the applicability and impact of establishing
1272 limitations, guidelines, or restrictions on those parties.

1273

1274 Some solutions aimed at criminal activity could prohibit or constrain non-criminal activity that
1275 use similar techniques, or might not differentiate adequately based on the intent of the
1276 activity. Other solutions may require parties to separate the criminal uses from the non-
1277 criminal, which is sometimes difficult. Whether solutions to criminal fast-flux may constrain
1278 non-criminal services and/or the creation of new and legitimate services on the Internet are
1279 pertinent issues for consideration. See also #7 above. One case study examined by the
1280 Working Group indicates the possible existence of such a service (UltraReach, which claims
1281 to be an anti-censorship service founded under human rights repression). The Working
1282 Group does not know how many relevant sites or services may already be operating on the
1283 Internet, or what they do, and therefore does not know the impact of some potential
1284 solutions. Absent such knowledge, we think it wise to “do no harm” and avoid limitations,
1285 guidelines, or restrictions that could impact legitimate services.

1286

1287 We also note that fast flux hosting is a phenomenon that utilizes the DNS, and therefore is
1288 technically relevant to all TLDs. Fast flux hosting currently occurs on many domain names
1289 and hosts across a wide range of TLDs. Regulation in the gTLD space only would leave fast
1290 flux activity unaddressed in the ccTLD space. We ask whether there is lasting value to
1291 developing gTLD policy regarding any issue that occurs in both gTLDs and ccTLDs.
1292 Attempts to technically (rather than administratively) cope with fast flux may result in
1293 increasingly complicated solutions that may inadvertently impact innocent parties, and/or
1294 may or break the network in hard-to-diagnose ways.

1295

1296 **9. What are some of the best practices available with regard to protection from fast**
1297 **flux?**

1298

1299 It may be useful to look at fast flux as an example of a generalized problem: domain name
1300 abuse. In many ways, fast-flux hosting is not conceptually any different from other domain
1301 name abuses. Spam, phishing, pharming, and malware also all take advantage of the DNS
1302 and Internet protocols. Efforts to mitigate these problems involve detection of potential

1303 problem domains, determinations of whether the activities on specific domain names may
1304 be illegal or violate terms of service, and then mitigation work. These are many of the exact
1305 same issues faced in the current fight against fast-flux hosting, and best practices for
1306 domain name takedowns could be adapted. In fact, fast-flux domains are already being
1307 mitigated using these existing practices.

1308

1309 Those problems are mitigated on a daily basis by private parties, including ISPs and
1310 network operators, hosting companies, registrars, registries, security companies, law
1311 enforcement, and individuals. This community is free to adapt its tactics and invent new
1312 alliances as needed. We recall that one of ICANN's core values, enshrined in its bylaws, is:
1313 "To the extent feasible and appropriate, delegating coordination functions to or recognizing
1314 the policy role of other responsible entities that reflect the interests of affected parties."
1315 There are cooperative initiatives designed to facilitate data sharing and the identification of
1316 problematic domain names. Examples include the Anti-Phishing Working Group (APWG) for
1317 phishing and identity theft, the Messaging Anti-Abuse Working Group (MAAWG) for spam,
1318 ShadowServer Foundation for botnets, StopBadware.org for malware, and so on. Such
1319 efforts are a possible model for addressing fast-flux hosting.

1320 See also #10 below.

1321

1322 **10. Which areas of fast flux are in scope and out of scope for GNSO policy making?**

1323

1324 The GNSO Issues Report on Fast Flux Hosting noted that a consensus policy resulting from
1325 the GNSO policy-development process would only be applicable if fast flux hosting is an
1326 issue "for which uniform or coordinated resolution is reasonably necessary to facilitate
1327 interoperability, technical reliability, and/or operational stability of Registrar Services,
1328 Registry Services, the DNS, or the Internet." While fast-flux hosting is a recognized problem
1329 that impacts various parties, fast-flux hosting has not materially impacted the interoperability,
1330 technical reliability, and/or operational stability of Registrar Services, Registry Services, the
1331 DNS, or the Internet. Those services continue to function in a stable and reliable manner.

1332

1333 As we have stated before, we believe that ICANN's purview with regard to making policy to
1334 mitigate criminal use of the DNS is very limited. At the core, combating fast-flux hosting is a

1335 matter of identifying and disabling domains that are being used for illegal purposes. It is not
1336 within ICANN's purview to impose requirements that registries act as judge and jury, or to
1337 act on every allegation that may be made about purported illegal uses of domain names. To
1338 do so would turn registries into enforcement agencies. It is not within ICANN's purview to
1339 determine (or license another evaluative body to determine), which domain names are being
1340 used for illegal purposes. To require registries to act against certain domain names may
1341 also expose registries to unknown liabilities, and it is not clear whether ICANN has an
1342 effective ability to protect contracting parties from these liabilities. As per the GNSO Issues
1343 Report on Fast Flux Hosting, "General Counsel further notes that the overall question of how
1344 to mitigate the use of fast flux hosting for cybercrime is broader than the GNSO policy
1345 development process." We agree. How to mitigate or prevent the use of fast-flux hosting for
1346 crime is indeed the central issue.

1347
1348 Efforts within ICANN and the GNSO will yield only incremental results. ICANN policies
1349 related to fast-flux hosting would only be applicable to gTLD registries and registrars. ccTLD
1350 domain names are also used for fast-flux hosting, which comprise almost half of the domain
1351 names on the Internet. Criminals who use fast-flux hosting could simply avoid the effects of
1352 ICANN policy by using ccTLD domain names. Therefore, we are unsure of the "lasting
1353 value" to developing gTLD policy regarding this issue. ICANN policies that target fast-flux
1354 hosting would only be applicable to gTLD registries and could impact their costs, and
1355 therefore affect their competitiveness with ccTLDs.

1356
1357 The GNSO Issues Report on Fast Flux Hosting stated that "The question of whether policy
1358 options would have 'lasting value or applicability' is a particularly important consideration in
1359 the context of fast flux hosting, where new static rules imposed through a policy
1360 development process might be quickly undermined by intrepid cybercriminals." There are
1361 venues for dealing with criminal activity, and ICANN is not such a venue. ICANN is not
1362 suited to creating or overseeing detailed policies and procedures in such a rapidly evolving
1363 environment as cybercrime, where the criminals and responders are continually employing
1364 new measures and counter-measures. Instead, it may be more helpful to let private actors
1365 have the freedom and power to act within relevant legal and contractual contexts.

1366 Spam, phishing, pharming, and malware are threats at least as prominent as fast-flux
1367 hosting, and arguably cause more damage and problems. Those abuses also leverage the
1368 DNS, have not entailed policy-making at the ICANN level, and have not demanded uniform
1369 or coordinated resolution. We therefore question why fast-flux hosting is a suitable topic for
1370 an ICANN process.

1371

1372

1373 In many ways, fast-flux hosting is not conceptually any different from other domain name
1374 abuses. Spam, phishing, pharming, and malware also all take advantage of the DNS and
1375 Internet protocols. Those problems are mitigated on a daily basis by private parties,
1376 including ISPs and network operators, hosting companies, registrars, registries, security
1377 companies, and individuals. (Counter to some popular perception, the vast majority of
1378 abusive domain names are not taken down by the efforts of law enforcement.) These
1379 mitigation efforts often involve detection of potential problem sites, determinations of
1380 whether the activities on specific domain names are illegal or not, and then mitigation
1381 efforts. These are many of the exact same issues faced in the fight against fast-flux hosting.
1382 One of ICANN's core values, enshrined in its bylaws, is: "To the extent feasible and
1383 appropriate, delegating coordination functions to or recognizing the policy role of other
1384 responsible entities that reflect the interests of affected parties."

1385

1386

1387

IPC Initial Reaction

1388

1389

"The IPC appreciates very much the activity of the Fast Flux WG. We recognize that Fast

1390

Flux is a serious topic which so far has not been widely discussed and analysed. The work

1391

of the Fast Flux WG enables members of the IPC to learn more about the issues involved.

1392

At the moment IPC does not have any specific comments or recommendations regarding

1393

Fast Flux and the most appropriate resolution of negative impacts connected with Fast Flux,

1394

nevertheless we hope to be able to comment in detail at a later stage of the work of the

1395

WG."

1396 **Non-Commercial Users Constituency Statement on**
1397 **Fast Flux Hosting**

1398

1399 The NCUC formally collects constituent input via its email discussion list as well as
1400 through a variety of informal communications.

1401

1402 **Definitions**

1403

1404 The working group has struggled considerably to define the term “fast flux,” largely
1405 because the term already has a preexisting meaning within the computer security
1406 community. Discussions have, however, made clear that the group needs terms in order to
1407 have productive discussion on this issue. Specifically, the group must be able to distinguish
1408 between those technical measures which it may be possible to effectively identify and
1409 regulate and the more difficult to measure elements such as intent and legality.

1410

1411 Additionally, the working group ought to have some terms to distinguish between
1412 those malevolent uses that are universally reviled and other uses, which might be effected
1413 by remedial measures. Legality has proven to be an inadequate benchmark, since the
1414 Internet is by nature global, and ICANN should not take it upon itself to resolve international
1415 conflicts of laws. Moreover, determinations of legality often turn on elements such as intent,
1416 which the DNS community is ill-disposed to assess.

1417

1418 Because of the inherent need for these distinctions, and because of the baggage
1419 associated with the terms “fast flux” and “fast flux hosting” it would be best to craft new
1420 terms to describe these concepts. As far as semantics are concerned, the working group's
1421 task is not to find the meaning of the terms we have been using but rather to find terms that
1422 will facilitate a meaningful discussion.

1423

1424 **Benefits and Harms**

1425

1426 The techniques of using domains with a short time to live or using a large network of
1427 computers to host content at a single domain are not inherently moral, immoral, beneficial or
1428 harmful. These qualities come not from the technologies themselves, but from the ways in
1429 which they are used. ICANN should be particularly wary of any attempt to ban a technology
1430 because of one use associated with it.

1431

1432 Insofar as fast flux can be used by criminals to evade authorities or to make a
1433 website appear more trustworthy than it is, it contributes to these harms. It would, however,
1434 be a mistake to equate the nefarious activities with the technology. Even if fast flux were
1435 completely eliminated these activities would still persist on-line.

1436

1437 Moreover, this technology (FFH) has demonstrated significant legitimate uses. Fast
1438 flux has been shown to be helpful in combating a denial of service attack and also with
1439 facilitating anonymous speech. Both current and future uses may be significantly impaired
1440 by attempts to ban the use of this technology. Unfortunately, it is difficult to assess how
1441 these uses may be impacted by ICANN measures, both because of the inherent difficulty in
1442 anticipating new technology and because of the difficulties of trying to communicate with
1443 speakers who may be currently using similar techniques to speak anonymously.

1444

1445 ICANN should take particular care to protect anonymous speech. Anonymous
1446 speech allows free expression by parties who might otherwise be subject to scorn or
1447 retribution for expressing unpopular opinions. This right to express one's true opinions
1448 without fear of reprisal is fundamental to the shared ideals of free speech, privacy, and basic
1449 human dignity. These rights are recognized and protected by the First Amendment to the
1450 U.S. Constitution and Article 12 of the Universal Declaration of Human Rights. Even where
1451 the strongest legal protections for free speech exist, the right to speak anonymously is still
1452 needed to protect against attacks by individuals, ensure open and honest discourse, and to
1453 allow speakers to contribute ideas without sacrificing privacy. For this reason, the U.S.
1454 Supreme court has explicitly ruled that the U.S. Constitution protects an individual's right to
1455 speak anonymously. ICANN should not take it upon itself to usurp this governmental
1456 function and second guess which human rights should be guaranteed to individuals and
1457 which should be terminated.

1458

1459

1460 **Potential Remedies**

1461

1462 Any attempt to remedy the harms that accompany fast flux hosting should be
1463 evaluated with due consideration to the limits of what ICANN can and should do. ICANN
1464 must be vigilant to recognize the limited scope of its authority and mandate. ICANN is not a
1465 police force, government regulator or court of law. It is ill suited to determine which
1466 countries' laws should control on-line activity, determine when those laws have been
1467 breached, or create new rules intended to combat social ills.

1468

1469 There are significant dangers inherent in making any private entity, including ICANN,
1470 responsible for determining when anonymous speech is or is not permissible. Democratic
1471 societies have constitutions, elections, and courts to carefully balance the rights of the
1472 speaker against the rights of others. Private entities do not have the same incentives and
1473 legal compulsions to protect the rights of individuals. Because of this, private censorship is
1474 the single greatest threat to free speech on the Internet.

1475

1476 Many plaintiffs have already considered registrars and ISPs as potential private
1477 censors. They have filed suit against these entities because they objected to certain speech
1478 on-line. AOL, Network Solutions, and Dynadot are among those targeted by such suits.
1479 Sometimes these plaintiffs seek to have the content removed or rendered harder to access.
1480 Sometimes they are merely seeking a defendant with deep pockets. In all cases, however,
1481 the plaintiffs assert that Internet companies should censor the content of their customers.

1482

1483 Because of these problems, ICANN should be extremely wary of proposed solutions
1484 that discourage anonymous communications on the presumption that such communications
1485 are inherently malevolent. Informational approaches are preferable to those which prevent
1486 anonymous speech, and precautions should be included in any solution to ensure that we
1487 are not creating a precedent of censorship within the DNS community.

1488 **Fast-Flux PDP Working Group**

1489

1490 **Input from Registrar Constituency Members**

1491

1492 **Summary**

1493

1494 *We acknowledge that some perpetrators of online criminal acts employ the fast-flux*
1495 *technique, and that these illicit activities can cause harm to a variety of parties including*
1496 *registrars and their customers. Nevertheless, the use of fast-flux is not indicative that a*
1497 *domain or registrant is engaged in some illicit behavior. Even when objectionable activity*
1498 *does occur, it may be beyond ICANN's limited technical mandate to address it. We do not*
1499 *believe that the Fast-Flux PDP Working Group has an adequately formed sense of the issue*
1500 *to proceed with the policy development process at this time. We do believe that further*
1501 *quantification and analysis of the issue is warranted and would aid in its definition. Only then*
1502 *should any ICANN-chartered working group begin discussions of voluntary best practices*
1503 *that would facilitate data sharing and are designed to identify problematic domain names.*
1504 *This input is being provided by the undersigned members of the Registrar Constituency who*
1505 *are serving on the Fast-Flux Working Group. There is no official input statement from the*
1506 *Registrar Constituency at this time.*

1507

1508 **Overview and Response to Questions**

1509

1510 It is evident from its voluminous email archive that the Fast-Flux PDP Working Group has
1511 struggled to adequately define the issue. The lack of a clear understanding of the scope and
1512 ramifications of fast-flux hosting also has undermined discussion of potential courses of
1513 action to address illicit activities. Significantly, there is disagreement about whether this
1514 issue even falls within the scope of the GNSO Policy Development Process and ICANN's
1515 limited technical mandate. For all of these reasons, we believe that this issue needs to be
1516 reconsidered from the start. We will highlight our specific concerns as we address the key
1517 questions that were put to the Working Group in its charter.

1518

1519 1. Who benefits from, fast flux, and who is harmed?

1520

1521 The Working Group determined that individuals and groups that are attempting to avoid or
1522 evade detection, identification, and takedown may use fast-flux hosting. These users could
1523 include spammers, fraud agents, distributors of illegal products or materials, and other “bad
1524 actors.” Alternatively, they may comprise political dissidents and other free speech
1525 advocates use fast-flux hosting to avoid suppression or censorship. Furthermore, some
1526 website administrators use fast-flux as a tool to optimize network performance and reliability.
1527 It also can be used to perform maintenance or route diagnosis on domains under
1528 management.

1529

1530 At this time the only thing that we can reasonably conclude is that fast-flux hosting
1531 “benefactors” and “victims” defy a simple definition. Much of this is the result of the
1532 Working Group not having adequate data to inform its discussion. Most of the
1533 provided examples were anecdotal, and lacked the necessary specificity to formulate
1534 a comprehensive description. It is not clear when (or even if) a more substantial base
1535 of data will be available. We believe that collection and analysis of fast flux-related
1536 data is essential. We also believe that this GNSO-constituted Working Group is not
1537 necessarily the most appropriate body to conduct the research. Perhaps the SSAC
1538 should be charged with developing the necessary data in consultation with industry
1539 experts, academic researchers, and other industry groups such as the APWG. Since
1540 this issue extends beyond the GNSO’s constituency groups, future policy
1541 development should include the ccNSO and law enforcement representatives.

1542

1543 2. Who would benefit from cessation of the practice and who would be harmed?

1544

1545 The Working Group hypothesized that the entire community might benefit – but only under
1546 the assumption that illicit activities alone will be impeded by eliminating fast flux. It was
1547 generally agreed that criminal elements would quickly adapt their tactics, and any policy-
1548 induced gains would be temporary. Security companies also might benefit, but this assumes
1549 that Registrars and Registries become de facto data collection and enforcement agencies.

1550 This raises liability concerns and significant questions about scope, however. If we assume
1551 that ICANN can prohibit any use of the fast flux technique, then free speech advocates and
1552 network administrators who use it for their own ends clearly would be harmed.

1553
1554 We are discouraged that the Working Group's charter includes such a loaded
1555 question. It implies that all fast flux activity is negative and does not consider
1556 legitimate uses of the technique. More importantly, we have not seen any data
1557 demonstrating that fast-flux hosting has materially impacted the inter-operability,
1558 technical reliability and/or operational stability of Registrar Services, Registry
1559 Services, the DNS, or the Internet. If cannot demonstrate or effectively quantify harm
1560 within the scope of ICANN's mandate, how can we reliably identify benefactors or
1561 victims?

1562

1563 3. Are registry operators involved, or could they be, in fast flux hosting activities? If so, how?

1564

1565 4. Are registrars involved in fast flux hosting activities? If so, how?

1566

1567 5. How are registrants affected by fast flux hosting?

1568

1569 6. How are Internet users affected by fast flux hosting?

1570

1571 No gTLD Registry Operator was cited in the Working Group's deliberations. There were
1572 suggestions that sophisticated criminal networks may create or control an ICANN-accredited
1573 registrar to facilitate illicit activities using fast-flux hosting, but no data has been provided to
1574 support this claim. Besides being victimized by the illicit scams facilitated by fast-flux hosting
1575 (spam, identity theft, phishing, fake pharmaceuticals, etc.), registrants could be affected if
1576 registrars' transaction streams are swamped by fast-flux traffic. Unless they are directly
1577 victimized by a fluxing online scam, fast-flux hosted domains probably won't be visible to
1578 Internet users.

1579

1580 Again, we are discouraged that the Working Group's charter questions include loaded
1581 terms. Also, no data has been offered to corroborate claims that some Registrars are

1582 “involved” in fast-flux hosting activities. Care should be taken to distinguish between fast-flux
1583 as a facilitating technique and the illicit activities themselves. In many cases it is beyond
1584 ICANN’s narrow technical mandate to try to address issues that are considered criminal in
1585 certain local jurisdictions.

1586

1587 7. What technical, e.g. changes to the way in which DNS updates operate, and policy, e.g.
1588 changes to registry/registrar agreements or rules governing permissible registrant behavior
1589 measures could be implemented by registries and registrars to mitigate the negative effects
1590 of fast flux?

1591

1592 8. What would be the impact (positive or negative) of establishing limitations, guidelines, or
1593 restrictions on registrants, registrars and/or registries with respect to practices that enable or
1594 facilitate fast flux hosting? What would be the impact of these limitations, guidelines, or
1595 restrictions to product and service innovation?

1596

1597 Different measures have been suggested to reduce or eliminate fast-flux activities, including:

1598

1599 • limiting the frequency of nameserver and/or A record add/edit/delete transactions;
1600 and/or

1601

1602 • limiting the time-to-live (TTL) minimum value that would be accepted by registry
1603 operators; and/or

1604

1605 • whitelisting legitimate fast-flux activities; and/or

1606

1607 • Restricting or limiting foreign nameservers, i.e. those that are controlled by a different
1608 TLD (especially ccTLDs) than the domain to which they are associated.

1609

1610 The Working Group also discussed the need to provide some liability protection for
1611 Registrars in addressing false positive cases generated by programmatic fast-flux
1612 identification systems.

1613

1614 Many registrars (as well as other Working Group participants) feel that these
1615 questions are outside the scope of this working group. In fact, both the ICANN staff
1616 and General Counsel recommended gathering more information before initiating the
1617 PDP since a number of the questions appeared to be out of scope. We concur with
1618 the Registry Constituency's statement that "[w]e do not think that making policy to
1619 mitigate criminal use of fast-flux hosting is reasonably and appropriately related to
1620 ICANN's technical functions. At the core, combating fast-flux hosting is a matter of
1621 identifying and disabling domains that are being used for illegal purposes."

1622

1623 We also agree with the Registry Constituency's position that it is not within ICANN's
1624 purview to place registrars or registries in a position to become extensions of law
1625 enforcement regimes around the world, nor to act on every allegation about illegal
1626 uses of domain names. ICANN is not in a position to distinguish between legitimate
1627 domain names and those used for illegal purposes solely on the basis of fast-flux
1628 detection.

1629

1630 9. What are some of the best practices available with regard to protection from fast flux?

1631

1632 Until such time that we have the necessary data and analysis to establish the scope
1633 of the problem, we feel that it is premature to ask any ICANN-chartered working
1634 group to begin discussions of voluntary best practices that would facilitate data
1635 sharing and are designed to identify problematic domain names.

1636

1637 10. Which areas of fast flux are in scope and out of scope for GNSO policy making.

1638

1639 This question is best addressed by ICANN's General Counsel. We have also noted
1640 our concerns about questions of scope above.

1641

1642 Respectfully submitted,

1643

1644 Paul Stahura, eNom, Inc.

1645 James Bladel, GoDaddy.com, Inc.

- 1646 Kal Feher, Melbourne IT Ltd.
- 1647 Paul Diaz, Network Solutions, LLC.
- 1648 Steven Vine, Register.com, Inc.

1649 **Annex III Fast Flux Case Study**

1650 The curious case of [Subject_Domain].hk.

1651

1652 By RL Vaughn

1653

1654 *Executive Summary to be provided*

1655

1656 *To be included: link to complete study on the Fast Flux Wiki*