From: [redacted] Sent: Wednesday, February 05, 2014 12:58 PM

**To:** Dominic D. **Subject:** Re: Filing a complaint on domain theft

Hi Dominic,

UDRP does not apply to domain theft (fraudulent transfer).

Only TDRP deals with domain theft (fraudulent transfer), can I file a complaint instead of the registrar since they refuse to do so. I need answer on this.

Please let me know how much for 252 domains for filing a TDRP with one panelist.

Thanks.

[redacted]

On Wed, Feb 5, 2014 at 10:26 AM, Dominic D. <<u>DominicD@adrforum.com</u>> wrote:

Dear [redacted],

If you would like to file a UDRP Complaint, please provide me with the precise number of domain names and Respondents so that I can get you a price quote for the filing fee.

From: [redacted]

Sent: Wednesday, February 05, 2014 12:24 PM To: Dominic D. Subject: Re: Filing a complaint on domain theft

Dominic,

Thanks for getting back to me so quickly.

The only problem is [Registrar] will NOT take any actions even I agree to pay for the filing fee. It will be kind of admitting they did not catch the fraudulent transfer. They even told me to use UDRP but I told them they need to use TDRP.

I am stuck and need to know my options.

Feel free to call me at [redacted] if we need to talk about this.

Thanks!

Sent from my iPhone

On Feb 5, 2014, at 9:52 AM, Dominic D. <<u>DominicD@adrforum.com</u>> wrote:

Dear [redacted],

Thank you for your email. First let say that a TDRP Complaint must be filed by your Registrar, and I can get you a price quote if you provide me with exactly how many domain names they will be filing for.

Please visit our website regarding the TDRP policy. http://domains.adrforum.com/main.aspx?itemID=282&hideBar=False&navID=265&news=26 From: [redacted]Sent: Wednesday, February 05, 2014 11:38 AMTo: DomainDisputeSubject: Filing a complaint on domain theft

This is [redacted], member and manager of [redacted], an LLC organized in California. We are the Registered Domain Holder of 252 domain names (see list attached) and [redacted] is our registrar. On December 11, 2013, someone use the Forgot Username password feature on the [redacted] website to retrieve the login information of our account. That person subsequently hacked into my gmail account ([redacted]) and changed the email address of the account to [redacted] which we have no connection or business relationship with. The hacker then changed the email contact of owner, admin, billing and technical contacts to either [redacted] or [redacted] and transferred all domains in the account to eight different registrars.

Again, we do not have any connection or business relationship with the owner/s of the two domains, [redacted] or [redacted], both registered with [redacted]. We contact [redacted] that these transfer are unauthorized on December 29, 2013. After claiming contacted the 8 registrars without any resolutions, [redacted] maintained a position that they are NOT responsible for the fraudulent transfer as long as the transfer was authorized through the email on file. We believe the Domain Name Holder of [redacted] and [redacted] is behind these fraudulent transfers.

Since [redacted] will not take any action, we would like to know if we can file a complaint. If we could, how much would it cost?

Your prompt response to this matter is greatly appreciated. My phone number is [redacted].

Thanks.

[redacted]