Gomes feedback on questions 50-56

1. Has the GNSO implemented previous review’s recommendations?

This seems way too broad and, as a yes/no question, does not seem to me like it would yield very useful data. There were a lot of GNSO improvement recommendations. I know that not all of them have been implemented so I guess I would answer this question as no. Expecting people to try to remember all of the recommendations or look them up is asking too much in my opinion. I would suggest deleting this question and then having staff review the recommendations and identify which ones have been implemented and which ones have not and why.

1. How effective have the overall implemented improvements been in achieving the intended goal?

My response is very similar to above for this one. I think some of the changes have been good and I suspect most would agree with that but many probably would say some of the changes have been bad. It would be better in my opinion to do a separate survey at a separate time that lists the improvements that have been implemented and then ask this question for each one.

1. How effective have the NomCom Appointees been?

Is this supposed to be answered for all three at once? What value is that? I am sure we do not want people answering it by name. What is it that this question is expected to yield? Over the years some have been effective, some have been less effective. Should we ask it this: “Is the roll of the NCAs in the GNSO useful? If so, what value has been added? Is there anything you would suggest that might improve the value add?

1. Is the role of NomCom Appointees well understood?
2. How effective has the two-house structure been?

I think this question needs to be broken into parts. The way it is worded now, what would a no or yes answer mean? Here are some possible questions that could replace the one question:

1. Has the two-house structure worked satisfactorily with regard to policy development in working groups?
2. Has the two-house structure worked satisfactorily with regard to Council management of the policy development process?
3. Has the two-house structure worked satisfactorily with regard to the GNSO election of Board members?
4. Has the two-house structure worked satisfactorily with regard to the use of NomCom appointees?
5. Has the two-house structure worked satisfactorily with regard to facilitating collaboration across silos?
6. Etc.
7. Does the house structure make a substantial difference to GNSO policy processes?

I would answer this no, but what does that mean. To me it means that the house structure is mostly irrelevant to GNSO policy processes. But how does that help us with regard to policy processes. I personally like question 54.a above better but others may have better ways to word it.

1. If you feel that the implemented improvements have not been effective in achieving the intended goal, what have been the impediments?
   * Not enough time for improvements to make a difference.
   * A change in the environment – recommendation is no longer appropriate/applicable.
   * Implemented improvement did not work as planned.
   * Other, please explain

As I said in 50 & 51 above, this is too broad. The effectiveness of improvements varies by the specific improvements. To get useful data I think we would need to ask this question for each major improvement that was implemented and if we do that, it should probably be done as a separate survey.