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**STRUCTURAL IMPROVEMENTS COMMITTEE MEMORANDUM**

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**TO:** JENNIFER C. WOLFE, CHAIR - GNSO REVIEW WORKING PARTY  
**FROM:** RAYMOND A. PLZAK, CHAIR – STRUCTURAL IMPROVEMENTS COMMITTEE  
**SUBJECT:** GNSO REVIEW - REQUEST FOR CLARIFICATION  
**DATE:** JUNE 13, 2014

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The purpose of this memo is to respond to the GNSO Review Working Party's request for a clarification relating to structural aspects of the GNSO.

**Question #1:**

Given the direction from the SIC that structural issues would not be addressed during the current GNSO Review, when does the SIC plan to conduct a follow-up review to focus on structural issues?

**Answer:** Whether structural changes are needed and when such changes should be considered would be topics for discussion after the GNSO review is finalized, possibly during the implementation planning, depending on the nature of findings and recommendations.

The current review will include an assessment of the effectiveness of structural changes that resulted from the last review, as it relates to the organizational effectiveness of the GNSO (see answer below). Once this assessment and resulting recommendations are available and the Community provides its feedback, then the Structural Improvement Committee will consider Implementation Plans developed by the GNSO Review Working Party and staff and prepare recommendations for Board action. The timing and means of implementing recommendations would be established as part of the development of the Implementation Plans, in concert with the facts uncovered by the review.

**Question #2:**

The GNSO Review Working Party would like to include questions in the 360 Assessment that delve into the effectiveness of various GNSO structural components (such as the two-house structure and the NomCom Appointees to the Council). Are such questions within the scope for the current review?

**Answer:** Questions pertaining to the effectiveness of various GNSO structural components are within the scope of the current review. A standard part of a review process is to begin with the assessment of how previous review's findings and recommendations have been addressed. Structural changes along with all other improvements resulting from the last review will be assessed as part of the organizational effectiveness scope of the current review. Questions delving into whether the implemented improvements have been effective in achieving the intended goal would be useful in collecting data for the Independent Examiner to consider. Also useful would be to seek reasons why the implemented improvements may not have been as effective as intended.

While the mandate outlined in the Request for Proposal for the current review does NOT include proposing a new structure, analyzing to what extent the recommendations have been addressed and how effective they have been is within the scope of the current review.

The members of the Structural Improvements Committee thank the GNSO Review Working Party members for their diligent work in support of a productive review.

Sincerely,

Raymond A. Plzak  
Chair, ICANN Board SIC

**Additional Information:**

The GNSO Review Working Party has been assembled by the GNSO to act as a liaison between the GNSO, the independent examiner and the SIC.

The 360 Assessment is an online tool designed to gather data for the independent examiner to use in the GNSO Review process and also may inform GNSO self-improvement efforts. This tool will collect feedback from the GNSO community, other ICANN structures and community members, the Board and staff. The 360 Assessment questions are being developed based on criteria that will be used for the overall GNSO Review.