RAHMAN KHAN

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ICT PROFESSIONAL

New Business Development using Web and Software Technologies
Provide Instructor-led & Participant-centered Training
Develop & Refine additional Instructional Materials to aid Curriculum
Design and Develop Web Based Applications and Software Components

Fast track professional successful in providing quality training and design, develop technology strategy and policy. Diverse background includes extensive knowledge of the Internet and its infrastructure, e-Business start-up and expansion, and the seamless integration of emerging technologies in a large user community.

• Process Analysis & Redesign	• Budgeting & Planning
• Project Management & Tracking	• Cost & Resource Estimates
• System Solution Architectures	• Project Risk & Scope
• Contract Negotiations & Management	• Continuous Improvement
• Infrastructure Design & Implementation	• Policy Development

PROFESSIONAL EXPERIENCE

BANGLADESH TELECOMMUNICATION REGULATORY COMMISSION
www.btrc.gov.bd

Consultant (IT)   **June, 2007 – Present**

Responsibilities and Accomplishments include:
- Develop processes and procedures for implementation and support of information and communication technology related policies (e.g. Bangla IDN, IGW, Broadband, IP Telephony, IPv6, and Internet Governance).
- Participate in the initial requirement gathering and analysis phase of supported software and network lifecycle to develop and implement solutions.
- Plan and coordinate solutions in network systems, software and web technologies of BTRC.
- Provide feedback to management team on system performance and suggest enhancements to the applications.

MICROSOFT BANGLADESH
www.microsoft.com/en/bd/

Vendor (IT Training)   **March, 2009 – Present**

Responsibilities and Accomplishments include:
- Develop customized curriculum and provide IT training to teachers and corporate executives through "Partners in Learning" program.

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NEW HORIZONS COMPUTER LEARNING CENTER OF DHAKA, BANGLADESH
www.newhorizons.com/dhaka

Training Manager	**February, 2005 – May, 2007**
Training Supervisor	**June, 2003 – January, 2005**
Jr. Technical / Technical / Sr. Technical Instructor	**April, 2000 – May, 2007**

Responsibilities and Accomplishments include:
- Planned, coordinated and conducted training either in-center or at client sites.
- Trained and helped sales team and fellow instructors in area of expertise.
- Monitored and improved QoS of training through Metrics that Matter[®], SaaS (Software as a Service) Human Capital Analytics system.
- Developed training materials as required for classroom and e-Learning courses.
- Corporate training conducted for: Apollo Hospital, Alcatel, Aktel, Banglalink, British Council, Beximco, Bangladesh Parliament Secretariat, Bangladesh University of Engineering and Technology, Brac Bank, Citycell, Care, Dhaka Bank, Dhaka Phone, Ericsson, Embassy of The United States, German Technical Cooperation, Grameenphone, Katalyst, Nestle, Rahim Afroz, Roche Pharmaceuticals, Siemens, Sheba Phone and UNDP.

SKILLS AND ABILITIES

Skill Name	Skill Level	Last Used / Experience
Active Directory	Expert	Currently Used / 8+ years
ASP / ASP.NET	Expert	Currently Used / 7+ years
C# / VB.NET	Intermediate	Currently Used / 5+ years
Dreamweaver	Expert	Currently Used / 9+ years
Flash	Intermediate	Currently Used / 8+ years
HTML, DHTML, XML	Expert	Currently Used / 9+ years
IIS, DNS, DHCP	Expert	Currently Used / 10+ years
Illustrator	Expert	Currently Used /9+ years
Java	Intermediate	3+ Years Ago / 3+ years
JavaScript	Expert	Currently Used / 9+ years
Lotus Domino	Expert	Currently Used / 3+ years
MS Exchange Server	Expert	Currently Used / 6+ years
MS Office	Expert	Currently Used / 12+ years
Project Management	Expert	Currently Used / 7+ years
Photoshop	Expert	Currently Used / 9+ years
PHP-MySQL	Expert	Currently Used / 6+ years
SQL Server	Expert	Currently Used / 8+ years
TCP-IP,VPN,VLAN,WAN	Intermediate	Currently Used / 10+ years
UNIX / Linux	Intermediate	Currently Used / 4+ years
Visual Studio	Expert	Currently Used / **7**+ years
Windows	Expert	Currently Used / 12+ years

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EDUCATION, TRAINING AND CERTIFICATIONS

Master of Science in Computer Science and Engineering (Communication Engineering), United International University, BANGLADESH, 2009
Master of Social Science (Political Science), National University, BANGLADESH, 2003
Bachelor of Arts (English), National University, BANGLADESH, 1999

APT Training on Basic Technologies for IP Network, Fukuoka, 2009
APNIC Training & Workshop Program on IRME, DNS/DNSSEC, IPv6, IRR, Dhaka, 2009
ITU Training on Fundamentals of Internet Protocol version 6 (IPv6) for the Asia-Pacific Region, Seoul, 2008
ITU Training on Spectrum Management System for Developing Countries (SMS4DC), Dhaka, 2008

Adobe Certified Expert (ACE)
Adobe Certified Instructor (ACI)
Certified Ethical Hacker (CEH)
Certified in Convergent Network Technologies (CCNT)
Certified Lotus Instructor (CLI)
Certified Lotus Professional (CLP)
Certified Wireless Network Associate (CWNA)
Cisco Certified Network Associate (CCNA)
Cisco Certified Network Professional (CCNP)
CIW Certified Instructor (CIW CI)
CompTIA Convergence+ Certified (CCC)
CompTIA Project+ Certified (CPC)
Convergence Technology Professional (CTP)
ITIL V3 Foundation Certificate
Master CIW Designer (MCIWD)
Microsoft Certified Database Administrator (MCDBA)
Microsoft Certified IT Professional (MCITP)
Microsoft Certified Professional Developer (MCPD)
Microsoft Certified Solutions Developer (MCSD.NET)
Microsoft Certified Systems Engineer (MCSE)
Microsoft Certified Technology Specialist (MCTS)
Microsoft Certified Trainer (MCT)
Sun Certified Java Programmer (SCJP)

PROFESSIONAL, COMMUNITY AFFILIATIONS AND EVENT PARTICIPATION

Amateur Radio Operator
Member, Bangla Academy
Member, Bangladesh Computer Society (BCS)
Member, British Computer Society (BCS)
Member, International Webmasters Association (IWA)
Member, Internet Society (ISOC)
Member, Microsoft Partner Research Panel (MPRP)
Moderator, Bangla IDNwiki (http://bn.idn.icann.org/)

RAHMAN KHAN

Remote Participation Hub Coordinator, 37th ICANN Public Meeting (Nairobi), Dhaka, 2010
Fellow, 36th ICANN Public Meeting, Seoul, 2009
Remote Participation Hub Coordinator, IGF 2009 (Sharm El Sheikh), Dhaka, 2009
Technical Learning Guide, TechEd Australia 2009, Sydney, 2009
Attendee, ICANN Regional Meeting, Dubai, 2008
Technical Coordinator, Ninth South Asian Telecommunications Regulators' Council (SATRC) Meeting and SATRC Workshop on Licensing in Convergence, Dhaka, 2007
Attendee, APT Young Professionals and Students (APTYPS) Forum, Dhaka, 2007
Participant, Youth Exchange Program (BNCC, Bangladesh - NCC, India), Delhi, 1997

ACHIEVEMENTS

Program Coordinator, Bangla IDN ccTLD Fast-Track Application Process request submission by Honorable Prime Minister of Bangladesh, 2010
Tennis Doubles Champion, Regional Tennis Tournament, 1997
Tennis Doubles Runner Up, Regional Tennis Tournament, 1996

LANGUAGE SKILLS

Languages Spoken	Language Proficiency
Bangla	Fluent - Full Knowledge
English	Fluent - Full Knowledge
French	Fluent - Wide Knowledge
German	Fluent - Full Knowledge
Hindi	Fluent - Wide Knowledge
Italian	Conversational
Urdu	Fluent - Wide Knowledge

PERSONAL INFORMATION

Father	: Md. Hossain Khan
Mother	: Nilufa Khan
Sister	: Noorjahan Khan
Date of Birth	: June 5, 1980
Nationality	: Bangladeshi
Countries lived in/visited	: Germany, Switzerland, France / Australia, Bhutan, China, Dubai, England, India, Italy, Japan, Malaysia, Nepal, Pakistan, Singapore, South Korea, Thailand

REFERENCES

1. Maj. Gen. (retd.) Zia Ahmed, psc
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Regulatory Commission
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2. Dr. Habibur Rahman, PhD
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