Change of Registrant Policy Issues Briefing Document

1. **Account Holder rights with respect to Change of Registrant (“COR”)**:

Currently, Account Holders can log into a customer account and update contact information without the registered name holder’s approval. In order to allow this business practice to continue, ICANN staff added section 3.4 of the COR policy. The implementation review team would like feedback on if this part of the policy should be deleted.

Some points to consider in relation to Account Holder rights:

* Allowing the account holder to change information without prior registrant confirmation beforehand could result in domain name hijacking
* This should be balanced with the desire to keep a seamless user experience.
1. **Order of Operations with respect to COR + IRTP**

An IRT member suggested that in addition to minimum standards for a COR “acceptance,” there should be an option for the New Registrant to acknowledge a COR and IRTP in one form and abolish the FOA.

This appears to be outside the scope of the WG’s recommendations. The Final Report states, on p. 5, “A change of registrant cannot take place simultaneously with a change of registrar although they can be made to appear that way to registrants in a registrars users interface. If both changes need to be made, it is suggested, but not required, that the change of registrar (IRTP) be completed prior to initiating the change of registrant in

order to avoid triggering the proposed 60-day inter-registrar transfer lock.”

This indicates that the two were meant to be separate, but please provide feedback if you would like.